



NEIGHBOURHOODS AND COMMUNITY WELLBEING SCRUTINY COMMITTEE

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To: Councillors Brookes (Vice-Chair), Campsall, Fryer, Gerrard, Howe, Miah (Chair) and Popley (For attention)

All other members of the Council
(For information)

You are requested to attend the meeting of the Neighbourhoods and Community Wellbeing Scrutiny Committee to be held in Committee Room 2, at the Council Offices, Southfields, Loughborough on Tuesday, 10th March 2020 at 6.00 pm for the following business.

Chief Executive

Southfields
Loughborough

2nd March 2020

AGENDA

1. APOLOGIES
2. MINUTES OF THE PREVIOUS MEETING 4 - 9
To approve the minutes of the previous meeting.
3. DISCLOSURES OF PECUNIARY AND PERSONAL INTERESTS

4. DECLARATIONS - THE PARTY WHIP
5. QUESTIONS UNDER SCRUTINY COMMITTEE PROCEDURES
11.16

No questions were submitted.
6. WORK PROGRAMME 10 - 13

A report of the Head of Strategic Support to assist the Committee in determining its work programme.
7. 2019 - 20 QUARTER 3 PERFORMANCE MONITORING REPORT 14 - 33

A report of the Chief Executive providing performance monitoring information and results for the third quarter of 2019 - 20.
8. COMMUNITY SAFETY PARTNERSHIP UPDATE 34 - 78

A report of the Head of Neighbourhood Services to ensure that the statutory responsibility to scrutinise the Community Safety Partnership, at least every 6 months, is undertaken effectively and to ensure the continued monitoring of incidences in Charnwood.
9. CHILDREN AND FAMILY WELLBEING SERVICE UPDATE 79 - 91

A report of the Head of Neighbourhood Services regarding the services available to Charnwood Borough Council from by Leicestershire County Council.

SCRUTINY QUESTIONS

What topics to choose?

- What difference will scrutiny make?
- Is this an area of concern – public/performance/risk register?
- Is this a corporate priority?
- Could scrutiny lead to improvements?
- What are the alternatives to pre-decision scrutiny?

Pre-decision scrutiny

- What is Cabinet being asked to agree?
- Why?
- How does this relate to the overall objective? Which is ...?
- What risks have been identified and how are they being addressed?
- What are the financial implications?

- What other options have been considered?
- Who has been consulted and what were the results?
- Will the decision Cabinet is being asked to take affect other policies, practices etc.?

Basic Questions

- Why are you/we doing this?
- Why are you/we doing it in this way?
- How do you/we know you are making a difference?
- How are priorities and targets set?
- How do you/we compare?
- What examples of good practice exist elsewhere?

NEIGHBOURHOODS AND COMMUNITY WELLBEING SCRUTINY COMMITTEE 26TH NOVEMBER 2019

PRESENT: The Chair (Councillor Miah)
The Vice Chair (Councillor Brookes)
Councillors Campsall, Gerrard, Howe and Popley

Councillor Harper-Davies (Cabinet Lead Member
for Performance of Major Contracts)

Chief Executive
Head of Cleansing and Open Spaces
Head of Leisure and Culture
Democratic Services Officer (NC)

APOLOGIES: Councillor Parton

The Chair stated that the meeting would be recorded and the sound recording subsequently made available via the Council's website. He also advised that, under the Openness of Local Government Bodies Regulations 2014, other people may film, record, tweet or blog from this meeting, and the use of any such images or sound recordings was not under the Council's control.

16. APOLOGIES

17. MINUTES OF THE PREVIOUS MEETING

The minutes of the meeting held on 10th September 2019 were confirmed as a correct record and signed.

It was confirmed that the minutes from the meeting held on 9th July 2019 had been confirmed as a correct record and signed at the previous meeting, although not documented as agreed in the following meeting's minutes.

18. DISCLOSURES OF PECUNIARY AND PERSONAL INTERESTS

No disclosures were made.

19. DECLARATIONS - THE PARTY WHIP

No declarations were made.

20. QUESTIONS UNDER SCRUTINY COMMITTEE PROCEDURES 11.16

No questions had been submitted.

21. 2019-20 QUARTER 2 PERFORMANCE MONITORING REPORT

Considered a report of the Chief Executive providing performance information for the second quarter of 2019/20 in respect of the Corporate Plan objectives and key performance indicators within the Committee's remit (item 6 on the agenda filed with these minutes).

Prior to the consideration of this report the Chair stated that it would be assumed that committee members had read the agenda documentation before the meeting.

Assisting with the consideration of the report: Cabinet Lead Member for Performance of Major Contracts, Head of Cleansing and Open Spaces, Head of Leisure and Culture.

Summary, key points of discussion:

- SLE2 - COS – (Visitor offering at the Outwoods improved by providing a Visitor Centre/Café): planning application submitted in June 2019, comments received from Highways Authority who had requested further traffic studies and visibility displays for entrances; reports had been submitted to the Authority today. Expectation that planning application will be considered by Plans Committee in December / January. Members were satisfied with slower approach as it ensured safety of access to the Outwoods and traffic management of narrow roads leading to the woods was prioritised.
- KI4 - Percentage of household waste sent for reuse, recycling and composting: to be discussed during item 8 on the agenda.

RESOLVED that the report providing performance information in respect of the Corporate Plan objectives and key performance indicators within the Committee's remit (Quarter 2 2019/20) be noted.

Reason

The Committee's remit included receiving regular performance monitoring reports and, having noted the discussion at this meeting and made specific resolution where it so wished, it was content to note the performance information report.

22. LEISURE PROVISION AND PERFORMANCE

Considered a report of the Head of Leisure and Culture providing information on leisure provision and performance, (item 7 on the agenda filed with these minutes).

Assisting with the consideration of this report: Cabinet Lead Member for Performance of Major Contracts, the Head of Leisure and Culture.

Summary, key points of discussion (Town Hall):

- expectation Council subsidy will be required in future, budgeted for £302K this year, but came in at £275K. Has performed well but continue to review

- reducing the subsidy through increasing income and using resources as effectively as possible.
- reducing overheads of approx. £700k could affect generation of income, but with current financial pressures faced by the Council means of reducing the overheads could be reviewed.
 - although staffing contracts were tied into Council pay structures (paying more than average) excellent customer satisfaction indicated the Council were getting good value for money.
 - secondary income generated through footfall in the town and carparking charges was becoming more significant with depletion of retail in the town.
 - Clarity was provided regarding what 'Shows, merchandise and sponsorship' and 'Hires and Events' covered.

Summary, key points of discussion (Leisure Centres):

- a study was being undertaken to consider the current Fusion contract and how it operated within the market. The report was detailed and would provide evidence-based options, including going out to tender, to be submitted to the Cabinet at a future meeting.
- reference was made to a recent question at full Council on 4th November 2019. The pump had been repaired and the monitoring of the maintenance requirements within the contract was thorough. A time period was allowed for repair and in this case, it had been beyond the contractors control.
- discussion relating to recent pool closures and that a recent study considering the current capacities of swimming pools in the Borough allowed for pool closures and filling any gaps created by this. In addition, with respect to the projected increase in population, a proposal to add a learner swimming pool to the existing facilities at Soar Valley would enable the usage of the main pool to be managed.

RESOLVED

1. that the Cabinet Lead Member for Loughborough be asked to inform the Committee if, in view of the current financial pressures the Council was facing, what steps the Service was taking to increase the income of the Town Hall, review its overheads and to enable the subsidy received to be reduced;
2. that the Committee notes the report.

Reasons

1. The Committee wished to understand the approach the Service was taking to manage the income of the Town Hall with respect to potentially reducing its subsidy.
2. After considering the matter the Committee were satisfied with the contents of the report.

23. IMPROVING WASTE AND RECYCLING PERFORMANCE

Considered a report of the Head of Cleansing and Open Spaces providing information regarding options to improve the Council's recycling performance (item 8 on the agenda filed with these minutes).

Assisting with the consideration of the report: Cabinet Lead Member for Performance of Major Contracts, Head of Cleansing and Open Spaces.

It was noted that this report would explain why the Council were failing to meet the national target of 50% as shown by red indicator KI4 - Percentage of household waste sent for reuse, recycling and composting.

Summary, key points of discussion:

- an increasing number of councils were collecting food waste by reducing frequency of residual waste collection and improving their overall waste collection performance. The Borough Council considered this several years ago and it highlighted costs of £700K per annum including a three-weekly collection of residual waste, which as it was not popular it wasn't implemented. If the Council introduced weekly food waste collection whilst retaining fortnightly residual waste collection it would improve the Council's performance, but the cost would be prohibitive (in excess of £1million).
- the Government would be mandating the collection of food waste from 2023 and had indicated it would fund new commitments to this strategy. It was possible the Council could receive capital and revenue costs to implement the scheme.
- discussion regarding composting, noting that although the tonnage collected had not reduced since the increase in charges, the number of subscribers had remained steady.
- there would be a cost saving if the Council implemented food waste collection by reducing the tonnage collected in residual waste but the saving would go to the Waste Disposal Authority (County Council).
- noted that an informal Scrutiny Panel was in progress relating to this matter.

RESOLVED

1. that the Head of Cleansing and Open Spaces invite the members of this Committee and the relevant Scrutiny Panel to visit the Regional Materials Recycling Facility;
2. that the Committee notes the contents of the report and it not be added to its work programme for further scrutiny.

Reasons

1. The Committee considered that it would be beneficial to its understanding to visit the Facility and wished to include the relevant Scrutiny Panel members.
2. The Committee considered that the Council had implemented all financially and logistically viable methods for improving the Councils current waste and

recycling performance and that it was appropriate for the Scrutiny Panel to investigate the matter further. If, after the topic had been considered by the Panel and Cabinet, further scrutiny was required the Committee would add the topic onto its work programme for future consideration.

24. WORK PROGRAMME

Considered a report of the Head of Strategic Support to assist the Committee in determining its work programme, (item 9 on the agenda filed with these minutes).

Assisting with consideration of the report: Chief Executive, Head of Cleansing and Open Spaces, Democratic Services Officer.

The Chair stated that if an issue for scrutiny arose within the remit of this committee in between meetings that members wished to investigate, that members contact the Chair and Vice-chair, who having consulted with officers, could add the matter to the work programme immediately enabling swifter scrutiny.

RESOLVED

1. that the removal of Charnwood Grants – Strategic Partners (2020/21 – 2021/22) from the Committee’s work programme be noted;
2. that the Charnwood Lottery be added to the work programme for consideration at its meeting in July 2020;
3. that an update regarding Bulky Waste Collection charges be added to the work programme for consideration at its meeting in July 2020;
4. that the scope of the Children, Families and Wellbeing Service item for consideration at its meeting on 10th March 2020 be amended to include within the report how the service impacts Charnwood Borough Council, and its relationship with officers and the Council;
5. that the position with the work programme be noted.

Reasons

1. To fulfil the decision by the Scrutiny Commission that directorate-based committees no longer consider pre-decision scrutiny items.
2. When the Committee reviewed the Charnwood Lottery at a previous meeting, the scheme was relatively early in its lifecycle and it noted that the plan was to build up to a thousand ticket holders over time. The Committee wished to review the matter in six months’ time, but the item was missed from the work programme in error.
3. As part of the decision to introduce a charge for bulky waste, the Service committed to undertaking a six-monthly review finishing March/April. The Committee wished to scrutinise the findings of the review.

4. Having noted that this item had been included on its work programme when the scrutiny structure had changed, and that it was a service provided by Leicestershire County Council, the Committee wished to receive a short paper to understand the background and familiarise itself with the service before deciding if further scrutiny was required.
5. To enable the Committee to fulfil its scrutiny remit efficiently and effectively.

NOTES:

1. No reference may be made to these minutes at the Council meeting on 20 January 2020 unless notice to that effect is given to the Democratic Services Manager by five members of the Council by noon on the fifth working day following publication of these minutes.
2. These minutes are subject to confirmation as a correct record at the next meeting of the Neighbourhoods and Community Wellbeing Scrutiny Committee.

NEIGHBOURHOODS AND COMMUNITY WELLBEING SCRUTINY COMMITTEE 10TH MARCH 2020

Report of the Head of Strategic Support

ITEM 6 SCRUTINY WORK PROGRAMME

Purpose of the Report

To enable the Committee to review and agree its scrutiny work programme.

Actions Requested

1. To review and agree the Committee's scrutiny work programme to ensure that it is fit for purpose and that any items which no longer warrant scrutiny are removed and any items requiring scrutiny are added (see Appendix 1).
2. To note that once the Neighbourhoods and Community Wellbeing Scrutiny Committee has reviewed the Children and Families Wellbeing Service as proposed, that an update from the Committee be presented to the Scrutiny Commission at its meeting on 6th April 2020.

Reasons

1. To enable the Council's new scrutiny arrangements to operate efficiently and effectively.
2. The Scrutiny Commission had agreed a panel on Children's Centres and consultation with external partners to commence in Spring 2020. It was acknowledged that this could create duplication of work and was agreed by the Commission that the Neighbourhoods and Community Wellbeing Scrutiny Committee undertake its review of the Children and Families Wellbeing Service, and provide an update to the Commission (minute 83.1 2019-20 refers).

Policy Justification and Previous Decisions

The Council's Corporate Strategy 2020-2024 commits the Council to continue to improve customer service and deliver outstanding services.

This Committee can identify and schedule items for its own work programme without needing the approval of the Scrutiny Commission if those items fall within its area of responsibility. If the committee identifies a topic for scrutiny that is outside its area of responsibility, it can make a recommendation to the Scrutiny Commission that it is added to the work programme of the relevant scrutiny committee, or that a scrutiny panel be established.

Work Programme Update

Since the last meeting of the Neighbourhoods and Community Wellbeing Scrutiny Committee on 26th November 2019 the Scrutiny Commission has met four times. There has been one resolution made by the Commission which affects this Committee directly:

- Meeting of Scrutiny Commission – 9th December 2019 – one resolution affecting this Committee was agreed regarding the Committee’s review of the Children and Families Wellbeing Service – see ‘Actions Requested #2’.

Implementation Timetable including Future Decisions and Scrutiny

Issues identified by the Committee within its own remit will be reflected in an updated work programme. Issues identified for scrutiny outside of the Committee’s remit will be recommended to the Scrutiny Commission.

Appendices

Appendix: Scrutiny Work Programme (Neighbourhoods, and Community Wellbeing Scrutiny Committee)

Background Papers: None

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Neighbourhoods and Community Wellbeing Scrutiny Committee Work Programme

Committee	Meeting Date	Issue	Scope of Item / Terms of	Reason for Scrutiny	Invitees / Officers	Progress / Notes / Action Requested
NCW	10 March 2020 (standing item at every meeting)	Work Programme	To consider items for future meetings	To allow Committee to identify items for which scrutiny is required	N Conway / Lead Officer	
NCW	10 March 2020	Children and Families Wellbeing Service	To scrutinise how the service model provided by Leicestershire County Council impacts Charnwood Borough Council and how officers work with the service	To allow the Committee to understand terms of the relationship with the Service	External Partner / J. Robinson	SMB 06 March 2019, Minute 39.1 refers. Amended scope of item at its meeting on 26 Nov 2019
NCW	10 March 2020 (six-monthly update)	Community Safety Partnership	To review the work of the Community Safety Partnership on a six-monthly basis, to enable any issues to be identified for further scrutiny by the appropriate scrutiny body and to enable incidences of violent crime to be monitored.	To ensure effective scrutiny of the work of the Community Safety Partnership	CSP Chair / J Robinson / T McCabe	
NCW	10 March 2020	Performance Information (Quarter 3 report)	Monitoring of Performance Indicator information and Corporate Plan Objectives and Initiatives.	To ensure targets and objectives are being met. To identify areas where performance might be improved.	Relevant Lead Members / Heads of Service	Quarter 3 Report considered at the same time annually.

Neighbourhoods and Community Wellbeing Scrutiny Committee Work Programme

Committee	Meeting Date	Issue	Scope of Item / Terms of	Reason for Scrutiny	Invitees / Officers	Progress / Notes / Action Requested
NCW	July 2020	Performance Information (Quarter 4 report – Year End)	Monitoring of Performance Indicator information and Corporate Plan Objectives and Initiatives.	To ensure targets and objectives are being met. To identify areas where performance might be improved.	Relevant Lead Members / Heads of Service	Quarter 4 Report considered at the same time annually.
NCW	July 2020	Bulky Waste Collection Charges	To review the introduction (in October 2019) of charges for all bulky waste collections.	6 monthly review was requested by Cabinet at its meeting in July 2019 to enable how the charge is operating in practice to be assessed	Lead Member / M Bradford	Added to work programme at its meeting on 26 Nov 2020
NCW	July 2020	Charnwood Lottery	To review the performance of the Lottery after the initial six monthly review in July 2019. To include information distinguishing between number of players and number of tickets sold.	To scrutinise the Charnwood Lottery once its been implemented to monitor performance and ability to provide money for good causes.	Lead Member / J Robinson	Reviewed at its meeting in July 2019. Added to work programme on 26 Nov 2019
NCW	Sept 2020	Performance Information (Quarter 1 report)	Monitoring of Performance Indicator information and Corporate Plan Objectives and Initiatives.	To ensure targets and objectives are being met. To identify areas where performance might be improved.	Relevant Lead Members / Heads of Service	Quarter 1 Report considered at the same time annually.
NCW	Nov 2020	Performance Information (Quarter 2 report)	Monitoring of Performance Indicator information and Corporate Plan Objectives and Initiatives.	To ensure targets and objectives are being met. To identify areas where performance might be improved.	Relevant Lead Members / Heads of Service	Quarter 2 Report considered at the same time annually.

NEIGHBOURHOODS & COMMUNITY WELLBEING SCRUTINY COMMITTEE

10TH MARCH 2020

Report of the Chief Executive Lead Member: Various

ITEM 7 2019-20 QUARTER 3 PERFORMANCE MONITORING REPORT

Purpose of Report

To provide performance monitoring information and results for the third quarter of 2019-20, in respect of the Corporate Plan Objectives and Key Performance Indicators for the Neighbourhoods & Community Wellbeing Directorate.

Action Requested

The Committee is requested to note the performance results; associated commentary and the explanations provided.

Reason

To ensure that targets and objectives are being met, and to identify areas where performance might be improved.

Policy Context

Quarterly reporting of performance is a key element of monitoring progress towards delivering the Council's Corporate Objectives and Initiatives as set out in the Corporate Plan and Annual Business Plan.

Background

The Committee receives performance reports on a quarterly basis to allow it to monitor progress against achieving the agreed targets which support the delivery of the Council's objectives as set out in the Corporate Plan (2016-2020). As part of the scrutiny arrangements it is envisaged that the Committee will be forward and outward looking and review performance through investigating how performance can be improved, for example by visiting Councils where performance exceeds that of Charnwood.

The attached report presents detailed performance results for quarter three 2019-20, of the fourth and final year of the Corporate Plan (2016-2020) for the Neighbourhoods & Community Wellbeing Directorate. It provides explanations and commentary in respect of poor performance or non- achievement of targets and details of remedial actions being taken where appropriate. The report focuses on detailed information and dashboard reporting in order to provide the Committee with the information required to sufficiently scrutinise performance.

Options Available with Reasons

The Committee has the option to use the performance information to suggest new items for the scrutiny work programme of the Scrutiny Commission.

Financial and Legal Implications

None directly arising from this report.

Risk Management

The risks associated with the options available and proposed actions to mitigate those risks are set out in the table below.

Risk Identified	Likelihood	Impact	Risk Management Actions Planned
Failure to maintain a rigorous and embedded performance management framework could adversely impact on the achievement of the outcomes and objectives set out in the Council's Corporate Plan.	Low	High	Quarterly performance monitoring, including reporting to the Senior Management Team, and to this Panel.

Background Papers: None

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Charnwood Borough Council

Neighbourhood and Community Wellbeing Services
Directorate

Corporate Performance Report Quarter 3: 2019-2020



Corporate Plan (2016-2020) Priorities



Creating a Strong and Lasting Economy

“A strong growing and diverse economy is good for every business, community and household.”

New businesses, new homes and improved infrastructure will be key features in the next four years, with a range of affordable homes, new schools, shops and leisure facilities being planned to accommodate growth. We will support our rural communities, maintaining the characteristics that make them special, whilst encouraging the rural economy through small business investment and tourism opportunities. We will embrace innovation and technology so that Charnwood can compete on a worldwide platform at the highest level. We will maintain our commitment to our environment, celebrating its significance to both our heritage and future.



Every Resident Matters

“Every resident is important to us. Our vision is to make sure that Charnwood is a great place to live for families by creating a safe, secure & caring environment.”

We want everyone to feel valued, have a sense of belonging, share in our successes and enjoy life. We will provide opportunities to participate in social, leisure and cultural activities and in community life. We will also look after the more vulnerable members of our community and give support to those who need it most, especially older people and those less able to cope. We will nurture our young people and celebrate our rich cultural mix. We will welcome new communities so that we can all celebrate and enjoy our diverse culture.



Delivering Excellent Services

“We will maintain our focus on meeting our customers’ and residents’ needs.”

We will provide high quality, affordable and responsive services and improve online access to them. We are always seeking to improve the services that we deliver, by providing strong community leadership, being well governed, accountable, open and transparent. We will maintain the financial stability of the Council whilst continuing to seek ways to deliver better services as efficiently as possible.

Performance Overview

Quarterly reporting of performance is a key element of monitoring progress towards delivering the Council's Corporate Objectives and Initiatives as set out in the Corporate Plan (2016-2020) and Annual Business Plan (2019-2020). This report presents detailed performance results for the Quarter 3 of 2019-2020, in respect of the Corporate Plan Objectives and Key Performance Indicators for the **Neighbourhood and Community Wellbeing Directorate**. It provides explanations and commentary in respect of poor performance, or non-achievement of targets, and details of remedial actions being taken where appropriate.

Corporate Performance Objectives: Quarter 3 2019-2020

Overall, at Quarter 3 there are **52** activities in the Annual Business Plan (2019-2020) which address the objectives outlined in the Corporate Plan. There are **11** objectives reported as red, **4** objectives graded as amber in status this quarter and **32** are assessed as green. In addition, **4** objectives have been completed this quarter and **1** has closed.

Neighbourhood and Community Wellbeing Directorate Performance Objectives: Quarter 3 2019-2020

At Quarter 3 there are **19** activities which are assigned to and are the responsibility of the **Neighbourhood and Community Wellbeing Directorate**. There are **2** objectives reported as red, **1** rated as amber and **16** are green this quarter.

Corporate Performance Indicators: Quarter 3 2019-2020

Corporate performance against the Business Plan Indicators at Quarter 3 includes **4** indicators assessed as amber, **8** are green and **14** have not yet started (as they are scheduled for reporting in future quarters).

Performance against the Key Indicators associated with the Corporate Plan at Quarter 3 includes **1** assessed as red, **4** indicators rated at amber, **7** indicators are green and **5** have not yet started (as they are scheduled for reporting in future quarters).

Neighbourhoods and Community Wellbeing Directorate Indicators: Quarter 3 2019-2020

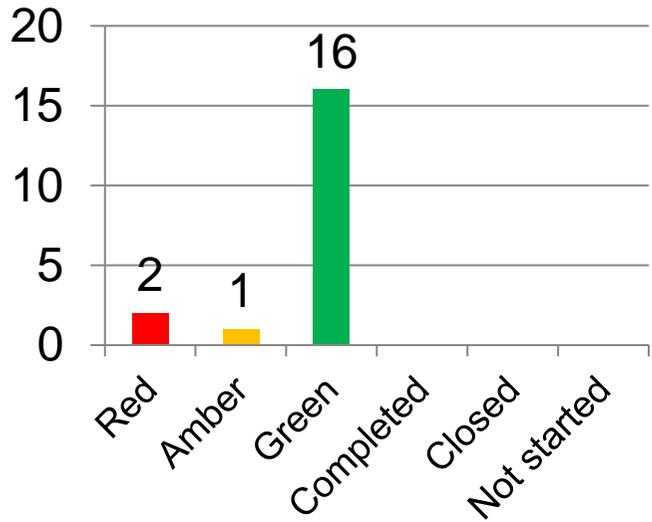
At Quarter 3 there are **12** Business Plan Indicators which are assigned to and are the responsibility of the **Neighbourhood and Community Wellbeing Directorate**. Of these, **2** indicators are graded as amber, **4** are green and **6** have not yet started (as they are scheduled for reporting in future quarters).

Directorate performance against the Council's Key Indicators, at Quarter 3, includes **1** indicator assessed as red and **1** has not yet started (as they are scheduled for reporting in future quarters).

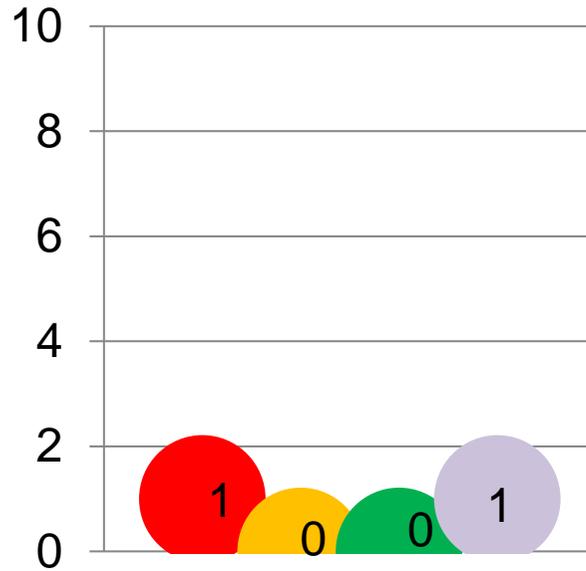
Neighbourhood and Community Wellbeing Dashboard

Quarter 3: 2019-2020

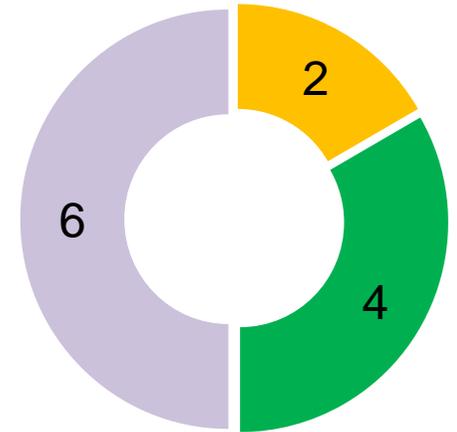
Business Plan Objectives



Key Performance Indicators



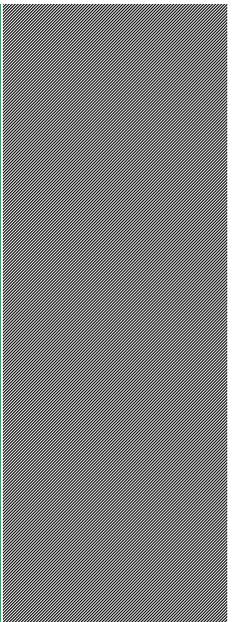
Business Plan Indicators



Creating a Strong and Lasting Economy

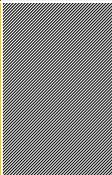
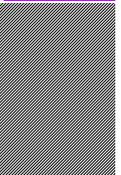
Corporate Plan Outcome (2016-2020)	Business Plan Action (2019-2020)	Measurable Success Criteria	Progress	RAG	Linked Indicators
Cleansing & Open Spaces SLE2 - COS - Ensure that a growth in homes and infrastructure benefits residents through improved community facilities, affordable housing and superfast broadband.	Visitor offering at the Outwoods improved by providing a Visitor Centre/Café.	Visitor Centre/Café at the Outwoods fully established by March 2020.	The planning application for the cottage was made in June 2019. Highways comments resulted in a number of additional reports being required and some challenges to overcome. The application is being considered at the January 2020 Planning Meeting. Delivery in this financial year is now unachievable, but work will continue into 2020/21.	R	
Cleansing & Open Spaces SLE3 - COS - Take action to protect the environment for future generations and ensure a clean borough for all to enjoy.	Foster environmental improvements and carbon reductions through the delivery of a free garden tree giveaway for Charnwood residents.	2,000 trees allocated to residents.	The free tree initiative was launched between 25 November- 2 December 2020 (during National Tree week). 5,580 trees were allocated during Quarter 3 and delivery will continue in Quarter 4.	G	BP4
Leisure & Culture SLE4 - LC (1) - Promote the Borough to increase tourism and support initiatives to help our towns and villages to thrive. Develop new and revitalised Town Centre Masterplans for Loughborough and Shepshed.	Install town centre street dressing for 3 new major campaigns, to raise the profile of Loughborough and increase visitors to the town centre.	3 new major campaigns delivered.	Campaign 1: "Loughborough Celebrates". Complete at Quarter 2. Campaign 2: "Magical Christmas". The final event included in this campaign was the Christmas light switch on. This was very popular with the public and traders. It attracted 22,000 people, 22 charity stalls, 30 retail stalls and 8 street food traders as well as programmed	G	

			<p>entertainment delivered by the community LTH Panto characters and Radio Leicester our media partner for the event. Complete at Quarter 3.</p> <p>Campaign 3: "Love Loughborough". The street dressing and marketing material was successfully commissioned in Quarter 3 and will be installed in January 2020. The street dressing will include heart lights in the marketplace, supported by new lights promoting the market at 3 entrance points and on street printed promotional material in car parks etc.</p>		
<p>Leisure & Culture SLE4 - LC (2) - Promote the Borough to increase tourism and support initiatives to help our towns and villages to thrive. Develop new and revitalised Town Centre Masterplans for Loughborough and Shepshed.</p>	<p>Increase the number of guest traders, linked to the event programme, at the markets to ensure sustainability of Loughborough Markets.</p>	<p>16,500 market units let on an annual basis.</p>	<p>An additional 60 traders were successfully secured and attended the Christmas Light Switch on and other Christmas events. The total market units delivered to date for the market is 12,337 (against a target of 12,375). Although this figure is slightly down on target by less than 1% (due to a cancelled market) it is still within the tolerances set of 5% to allow for cancelled markets.</p>	<p>G</p>	<p>BP8</p> <p>A</p>

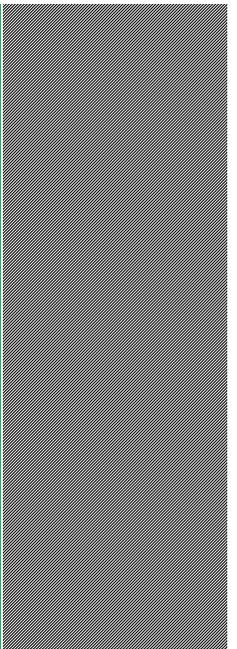
<p>Leisure & Culture SLE4 - LC (3) - Promote the Borough to increase tourism and support initiatives to help our towns and villages to thrive. Develop new and revitalised Town Centre Masterplans for Loughborough and Shepshed.</p>	<p>Work with the Carillon Museum Trust to develop a bid to the Heritage Lottery Fund, to further extend the remit of the War Memorial Museum.</p>	<p>Delivery of bid to the Heritage Lottery Fund by March 2020.</p>	<p>An application was submitted in October to the National Lottery Heritage Fund. Unfortunately, the application was not successful, but the Trust have been encouraged by the Lottery to re-submit with suggested changes.</p> <p>The Trust have now made a commitment to open, as planned, in time for Easter taking on the wider remit of telling the story of the Carillon. They have secured financial and in-kind support from local businesses to enable work to be undertaken on the ground floor. To complete the work planned on the upper floors will require lottery funding.</p>	<p>G</p>		
<p>Leisure & Culture SLE4 - LC (4) - Promote the Borough to increase tourism and support initiatives to help our towns and villages to thrive. Develop new and revitalised Town Centre Masterplans for Loughborough and Shepshed.</p>	<p>Increase the profile of tourism businesses in Charnwood, through supporting attendance at promotional and networking events.</p>	<p>29 tourism businesses attending promotional and networking events.</p>	<p>The Leicestershire Tourism Awards were a great success for the promotion of the Charnwood area; 24 applications were submitted resulting in 5 winners (3 to go through to the National awards) 3 highly commended and 2 commended.</p> <p>Additionally, the Edible Forrest supported and engaged 20 local businesses with 16 products sold as part of the delivery of the Festival. Other projects throughout Quarter 3, including those in the Place Marketing Plan continuing to be supported.</p>	<p>G</p>	<p>BP5</p>	<p>NS</p>

Every Resident Matters

Corporate Objectives	Business Action Plan	Measure / Success Criteria	Progress	RAG	Linked Indicators	
Neighbourhood Services ERM1 - NS(1) - Keep our residents safe through implementing a new community safety plan, combatting ASB and investing in emergency planning, food safety and safeguarding.	Appropriate safeguarding training provided to staff and elected members with the aim of keeping children, young people and vulnerable adults safe.	<p>A) Delivery of 10 safeguarding sessions to staff and elected members.</p> <p>B) Silver safeguarding e-learning delivered to 65 staff.</p>	<p>A) 8 out of a target of 10 safeguarding sessions have now been delivered, in Quarter 3 there have been 2 sessions delivered, this comprised of 1 Silver and 1 Gold level training course for staff.</p> <p>B) 45 out of a target of 65 staff had completed Silver level safeguarding e-learning training at the close of Quarter 2.</p>	G	BP9	G
Neighbourhood Services ERM1 - NS(2) - Keep our residents safe through implementing a new community safety plan, combatting ASB and investing in emergency planning, food safety and safeguarding.	Work with partners to employ specific interventions that proactively tackle incidents of ASB across the Borough.	5% increase in ASB interventions from a baseline as at 31st March 2019.	Throughout Quarter 3, there were 2,967 ASB interventions (equating to a 3.3% increase, on the same quarter 2018/19). This is an annual indicator which will be fully reported at the close of Quarter 4.	G	BP17	NS
Neighbourhood Services ERM1 - NS(3) - Keep our residents safe through implementing a new community safety plan, combatting ASB and investing in emergency planning, food safety and safeguarding.	In conjunction with partners, deliver 8 crime prevention campaigns/ events with the aim of contributing to deterring and preventing crime.	<p>A) 8 crime prevention campaigns/ events delivered.</p> <p>B) KI12: Reduction in all crime.</p>	<p>A) During Quarter 3, 4 campaigns were delivered (totalling 11 campaigns to date):</p> <p>1. During Alcohol Awareness Week a campaign was undertaken to make people aware on the consequences for</p>	G	KI12	NS

			<p>alcohol misuse with 1726 Impressions and 29 engagements.</p> <p>2. A Hate Crime event took place in Loughborough Town Centre and over 50 people were spoken to and advised.</p> <p>3. The #BeBrightBeSeen cycle campaign had 1565 impressions and 172 engagements</p> <p>4. #KeepYourselfSafe campaign had 645 impressions and 23 engagements.</p> <p>B) Not scheduled to report until Quarter 4.</p>			
<p><i>Neighbourhood Services</i> ERM2 - NS(1) - Make Charnwood an attractive place for all through investment in our housing stock, funding community groups, and providing a range of diverse opportunities and events.</p>	<p>Maintain support to the voluntary and community sector through continued growth of the Charnwood Lottery Scheme.</p>	<p>65 registered organisations and regular weekly ticket sales of 1,000 as a result of action by the Council.</p>	<p>In Quarter 3 there were 9,679 tickets sales (averaging 744 per week against target of 1,000 per week by 31 March 2020), with 51 registered organisations.</p> <p>The Communications Plan continues to be delivered to include promotional activities, including a national campaign for ticket holders to win a fitness package and more local promotions including a recruitment event for 'new organisations' to sign up to the lottery.</p>	<p>R</p>	<p>BP20</p>	<p>NS</p>
<p><i>Neighbourhood Services</i> ERM2 - NS(2) - Make Charnwood an attractive place for all through investment in our housing stock, funding</p>	<p>Facilitate the development of a Community Hub in Thorpe Acre.</p>	<p>Community Hub fully established in Thorpe Acre.</p>	<p>The Association are still working toward registering for the Charities Commission and this, along with agreeing the sublease have been given priority</p>	<p>A</p>		

<p>community groups, and providing a range of diverse opportunities and events.</p>			<p>deadlines to ensure the progress of the project.</p> <p>The trustees met and have agreed the type of building however they are still awaiting full costings to complete the proposed build and will then present to the TA Scouts for final agreement.</p> <p>Work continues to support the trustees in project planning for the running of the Community Hub including a health check on their capacity and capabilities to manage the centre moving forward.</p>		
<p>Neighbourhood Services ERM3 - NS(1) - Encourage healthy lifestyle for all our residents through physical activity programmes and the provision of sport facilities and green spaces</p>	<p>Deliver the 'Hit the Street' sport and physical activity programme (specifically targeting 14-25 year olds living in priority neighbourhoods) in order to increase participation.</p>	<p>290 14-25 year olds, living in priority neighbourhoods, engaged in the programme.</p>	<p>At the close of Quarter 3, the total number of participants who attended 14-25 year olds activities in priority neighbourhoods was 205.</p> <p>23 young people from the (14 - 25 age groups) have attended activities including PL Kicks delivered by LCFC and also the Community & Engagement Day delivered by the CBC Sport & Active Recreation Team. Both of these events took place in Loughborough West. In addition, 4 multi-sport satellite clubs have been delivered in Quarter 3 with 72 individuals attending.</p>	<p>G</p>	

<p>Neighbourhood Services ERM3 - NS(2) - Encourage healthy lifestyle for all our residents through physical activity programmes and the provision of sport facilities and green spaces</p>	<p>Deliver an inclusive physical activity programme (for under-represented groups), aimed at increasing participation amongst a wide range of residents.</p>	<p>Increased participation from under-represented groups with a target of 3500 total attendances and 400 individuals participating in the programme.</p>	<p>In Quarter 3, the total number of participants was 146 individuals (totalling 368 to date) and attendance across programmes for under-represented groups was 1,305 (totalling 3,272 attendances to date).</p> <p>Delivery of the commissioning plan included:</p> <ul style="list-style-type: none"> ▪ South Asian community ▪ Female-specific sessions ▪ Overweight/ obese individuals ▪ People with learning disabilities ▪ People with conditions such as Parkinson's and Dementia ▪ Individuals living in Sheltered Accommodation ▪ Older people 	<p>G</p>		
<p>Leisure & Culture ERM3 - LC - Encourage healthy lifestyle for all our residents through physical activity programmes and the provision of sport facilities and green spaces</p>	<p>Develop additional marketing and communications to increase levels of participation in the Leisure Centres</p>	<p>Increase levels of participation in our Leisure Centres to 1,024,000 Visits. (LS10- Leisure Centres: Total number of visits)</p>	<p>Participation in Quarter 3 was 251,429 (up on 2018/19 by 10,983 attendances).</p> <p>Fusion delivered two fitness initiatives "Return to Fitness" and "Make a Difference". The Fusion app was downloaded by a further 624 customers with a total of 13,656, there are 7768 following Fusion's Facebook page with an average of 43,376 unique website hits per month, plus 1136 people following Fusions Instagram posts.</p>	<p>G</p>	<p>LS10</p>	<p>G</p>

<p>Leisure & Culture ERM4 - LC - Celebrate the rich culture of the Borough</p>	<p>Deliver a rich cultural programme at our venues to increase attendance and develop Loughborough as a popular cultural destination.</p>	<p>Delivery of a targeted programme of events and activities with:</p> <p>A) 73,000 total attendances at the Town Hall.</p> <p>B) 47,000 total attendances at the Museum.</p>	<p>The successful delivery of events at the Museum and Town Hall have resulted in both venues exceeding their total attendance levels set for the third quarter.</p> <p>A) 46,045 attendances at the Town Hall in Quarter 3 (10,045 over target), totalling 75,231 attendances to date.</p> <p>B) 6,421 attendance at the Museum in Quarter 3, totalling 37,003 attendances to date.</p>	<p>G</p>	<p>BP6</p>	<p>NS</p>
<p>Cleansing & Open Spaces ERM5 - COS - Listen to and communicate with our residents and act on their concerns</p>	<p>Undertake quarterly satisfaction surveys with residents, to ensure improvements in waste and recycling, street cleansing, and open spaces services.</p>	<p>Maintain (or improve) customer satisfaction levels from a baseline of 90% (as at 31st March 2019).</p>	<p>The satisfaction level for waste collections' service for Quarter 3 was 92.8% (maintaining a 93.1% average, year to date)</p> <p>The satisfaction level for the Open Spaces service for Quarter 3 was 98%.</p>	<p>G</p>	<p>BP15</p>	<p>G</p>
<p>Neighbourhood Services ERM5- NS - Listen to and communicate with our residents and act on their concerns</p>	<p>Provide opportunities for hard to reach groups (i.e. children and young people; the Armed Forces Community) to be involved in service design and delivery within Charnwood.</p>	<p>3 opportunities provided for hard to reach groups to be involved</p>	<p>Network members were contacted in November 2019 to gather the views of their children and young people, to inform the draft Charnwood Local Plan. Local schools were contacted separately, feedback was obtained and is currently being analysed and collated by the Local Plan lead. Early indications are that young people are worried about litter and unnecessary use of plastics.</p> <p><i>2 of 3 opportunities delivered.</i></p>	<p>G</p>	<p></p>	<p></p>

Delivering Excellent Services

Corporate Plan Outcome (2016-2020)	Business Plan Action (2019-2020)	Measurable Success Criteria	Progress	RAG	Linked Indicators	
<i>Leisure & Culture</i> DES2 - LC - Improve the way in which customers can access our services.	Create a mapping system to develop an improved town centre enquiry service, with the aim of dealing with customer enquiries more effectively at the first point of contact.	A fully established town centre enquiry service/ mapping system by March 2020.	The first stage of entering the data (street furniture) onto GIS mapping has been completed and meetings continue to be held to complete the task.	G		
<i>Cleansing & Open Spaces</i> DES3 - COS - Continuously look for ways to deliver services more efficiently.	Increase the number of commercial waste customers.	100 individual businesses signed up to the commercial waste collection service.	At the close of Quarter 3, 79 businesses have signed up to the service. A promotion has been scheduled via the National Non-Domestic Rate (NNDR) bills across the Borough.	G	BP24	G

Business Plan Indicators

The Business Plan indicators below are those which Charnwood Borough Council directly impacts

Indicator	Quarter 1	Quarter 2	Quarter 3	Target	Commentary	
LS10 - Leisure Centres- total number of visits	271,345 Visits	265,953 Visits	251,429 Visits	G	250,000 Visits	Participation in Quarter 3 was 251,429 (up on 2018/19 by 10,983 attendances).
NI 191 - Residual household waste per household	443 Kg/ Household	442 Kg/ Household	444 Kg/ Household	A	440 Kg/ Household	Equivalent to 444 Kg/ Household is a predicted figure, as we are still awaiting further data. The predicted figure for year end is 6kg higher than the baseline set in 2018/19. The main reason has been identified to be a 15% increase in July 2019 compared to the previous year, which can be attributed to the Council's announcement of 'Bulky Waste' collections becoming a chargeable service. This resulted in a 72.4% increase of the total weight of bulky waste collected in July 2019 compared to July 2018, which in turn partially explains the overall increase of waste sent to landfill during this month.
BP4 - Number of trees allocated to residents			5,580 Trees	G	2,000 Trees	Exceeded target and continuing to ensure delivery/ pick up of all trees in Quarter 4.
BP5 - Number of tourism businesses engaged in promotional and networking events				NS		Annual Target- to be reported in Quarter 4 only. See SLE4 - LC (4) for further information.

BP6 - Number of people attending the museum				NS		Annual Target- to be reported in Quarter 4 only. 37,003 attendances to date. <i>See ERM4 LC for further information</i>
BP7 - Number of people attending shows and events	21,089 Attendees	8,097 Attendees	46,045 Attendees	G	36,000 Attendees	Town Hall Quarter 3 figures are 10,045 over target. Split as follows: Programming- 36,063; Local Groups- 4,491; Room Hires- 1,637; Free Events (Fun Day & Sock Craft Fair)- 3854.
BP8 - Number of stall/ unit lets across Loughborough Market (Cumulative Target)	4,247 Stalls	8,447 Stalls	12,337 Stalls	A	12,375 Stalls	Slightly short on target of 12,375 by a total of 38. This is due to the change in market dates over the Christmas period, which reduced the number of casual traders.
BP9 - Number of safeguarding sessions delivered (Cumulative Target)		6 Sessions		NS		Annual Target- to be reported in Quarter 2 & 4 only. 8 sessions delivered to date, and on track to meet the annual target of 10. <i>See ERM1 NS (1) for further information.</i>
BP15 - Percentage of residents expressing satisfaction with the household waste collection service	93.10%	93.50%	92.80%	G	90.00%	This an annual rolling average figure and reflects the high level of service offered to residents across the Borough.
BP17 - Percentage increase in ASB interventions				NS		Annual Target- to be reported in Quarter 4 only. 2,967 ASB interventions to date (equating to a 3.3% increase). <i>See ERM1 NS (2) for further information.</i>
BP20 - Number of Charnwood Lottery ticket sales (Cumulative Target)				NS		Annual Target- to be reported in Quarter 4 only. At the close of Quarter 3, in total there were 29,309 ticket sales (averaging at 751 per week against a target of 1,000).
BP24 - Increase number of commercial waste customers (Cumulative Target)		65 Customers		NS		Annual Target- to be reported in Quarter 2 & 4 only. 79 businesses signed up to the Commercial Waste

collection service. See DES3 – COS for further information.

Key Corporate Indicators

The key indicators below are those which Charnwood Borough Council directly impacts:

Indicator	Quarter 1	Quarter 2	Quarter 3	Target	Commentary
KI4 - Percentage of household waste sent for reuse, recycling and composting	45.74%	44.51%	43.84%	R	<p>The figure given is a predicted figure, as we are still awaiting further information.</p> <p>Despite the increase in organic material diverted from landfill compared to last year (400 additional tonnes), there has been a significant increase in residual waste coupled with a reduction in dry recycling collected during the summer months that have contributed to an overall drop of 1% in the annual prediction.</p> <p><i>Tolerance set at 47.00%</i></p>

The key indicators below are those which Charnwood Borough Council indirectly impacts:

Indicator	Quarter 1	Quarter 2	Quarter 3	Target	Commentary
KI12 - Reduction in all crime <i>(Cumulative Target)</i>		6,411 Crimes		NS	<p>Annual Target- to be reported in Quarter 2 and Quarter 4 only.</p> <p>At Quarter 3, number of Crimes is 9,560 which is a reduction of 7% (727 less crimes) from the same period in 2018/19. The partnership has seen the following reductions:</p> <ul style="list-style-type: none"> ▪ Burglary - Residential (-25%) ▪ Burglary - Business and Community (-40.3%) ▪ Shoplifting (- 31.3%) ▪ Cycle Theft (-34.6%) ▪ Robbery (-12%) ▪ Theft from Vehicles (-19.5%)

NEIGHBOURHOODS & COMMUNITY WELLBEING SCRUTINY COMMITTEE

10TH MARCH 2020

Report of the Head of Neighbourhood Services

Lead Member: Councillor Deborah Taylor

PART A

ITEM 08 COMMUNITY SAFETY PARTNERSHIP UPDATE

Purpose of Report

To ensure that the statutory responsibility to scrutinise the Community Safety Partnership, at least every 6 months, is undertaken effectively and to ensure the continued monitoring of incidences of crime in Charnwood.

Recommendation

That the Committee notes the report.

Reason

Neighbourhoods & Community Wellbeing Scrutiny Committee has been allocated the statutory responsibility to ensure that effective scrutiny of the work of the Community Safety Partnership takes place.

Report Implications

The following implications have been identified for this report.

Financial Implications

There are no financial implications associated with this report.

Risk Management

There are no risks directly associated with this report.

Background Papers none

Appendix A: Charnwood Community Safety Partnership Plan
2020/2023

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Part B

Community Safety Partnerships

Crime and Disorder Reduction Partnerships are a statutory requirement under the Crime and Disorder Act 1998. This was amended in 2009 to become a statutory Community Safety Partnership (CSP). The Charnwood CSP is a multi-agency partnership working to make Charnwood safer and draws its membership from a range of key agencies and organisations, (some of which are required by law to be involved) that together have a real impact on reducing crime, disorder, anti-social behaviour, drugs and alcohol misuse, thereby increasing public confidence.

Executive Summary 2019 / 2020

This report is focused on the performance of the CSP set against its three Strategic Themes from the 1st April 2019 to the 5th January 2020:

Theme 1: Making Communities Safer

Theme 2: Protecting Vulnerable People

Theme 3: Improving Community Confidence, Engagement and Cohesion

Under each theme there is analysis of each priority, demonstrating the positive actions the CSP has commissioned to achieve its goals. To aid scrutiny, there is evidence of what has worked well from the 1st April 2019 to the 5th January 2020, under each thematic and commentary on what additional development work is required throughout the rest of the performance year.

In keeping with previous requests, this report includes police beats data in respect of crime performance per beat area. This data, where possible, has been aligned to Council Wards to enable members of scrutiny to review crime reductions compared to the same period last year (**Figure 2**). The report will also provide some context in terms of both local and national crime trends and positive actions implemented by the Community Safety Partnership to address crime and disorder patterns.

In terms of the current 2019/20 performance, the following shows the reductions that the partnership has achieved as at the 5th January 2020:

- All Crime -8%
- Burglary – Residential -26.6%
- Burglary – Business -41.8%
- Theft from Vehicles -20.4%
- Theft of Vehicles -1.1%
- Cycle Theft -34.7%
- Shoplifting -31.8%
- Robbery -12%

The following crime domain is above the reduction target:

- Violence with Injury +5%

Context

An overall -8% reduction in all crime is a significant achievement and highlights the effectiveness of the CSP delivery structure, which has a culture of strong business discipline and governance.

Charnwood had developed a residential burglary issue in 2018/2019 with an increase of 19.1%, but with a coordinated partnership approach, through social media campaigns, crime reduction events and more targeting of police resources, a reduction of 26.6% is a reflection of the effort that has been undertaken to target this offence.

Similarly, the theft from motor vehicles had seen an increase in 2018/2019 of 9%, but the reduction of 20.4% demonstrates that the crime prevention work, such as Key Fob Signal Blocker wallets and the associated social media carried out by the Partnership campaign plus the targeting of key offenders, has delivered a significant decrease in this offence.

Theme 1: Making Communities Safer

Each year, the CSP completes a Partnership Strategic Assessment (PSA) with the aim of reviewing the previous twelve months performance and identifying emerging threats, risk and harm. The PSA is written in consultation with Leicestershire Police and other key partners, and ultimately prioritises resources for the Partnership and shapes the Community Safety Plan.

Theme 1 of the Community Safety Plan seeks to 'make our Communities Safer' and Figures 1 and 2 below, demonstrates 2019/2020 crime performance compared to 2018/19:

Figure 1: Overview Crime Performance from the 1st April 2019 to 5th January 2020 compared to 1st April 2018 to 5th January 2019

Crime Type	Performance to Date	Total Crime as at 5th Jan 2020	Total Crime as at 5th Jan 2019	Position in Family Group as at 31st Dec 2019
All Crime	-8%	9662	10497	10/15
Violence with Injury	+5%	753	717	3/15
Burglary – Residential	-26.6%	640	872	15/15
Burglary – Business	-41.8%	163	280	6/15
Theft of Vehicles	-1.1%	271	274	11/15
Theft from Vehicles	-20.4%	714	897	13/15
Robbery	-12%	66	75	4/15
Cycle Theft	-34.7%	215	329	14/15
Shoplifting	-31.8%	629	922	7/15

Most Similar Family Groups are used with the aim of making effective and meaningful peer comparisons. The Home Office uses areas with very similar geographical, demographic and socio-economic situations that have been shown to have reasonably comparable levels of crime. The Home Office uses 24 variables which are combined using a technique called Principal Component Analysis (PCA). The Most Similar Family Groups are determined by identifying the localities that share the similar variables.

Charnwood’s Community Safety Partnership’s Family Group is as follows:

- Hampshire – Eastleigh,
- Hertfordshire - North Hertfordshire,
- Thames Valley – Wycombe,
- Hertfordshire – Hertsmere,
- Sussex – Arun,
- Essex – Chelmsford,
- Essex - Epping Forest,
- North Yorkshire – York,
- Kent – Maidstone,
- Kent - Canterbury,
- Avon and Somerset – Bath and North East Somerset,
- Avon and Somerset – South Gloucestershire,
- Hertfordshire – Dacorum
- Warwickshire – Rugby

Figure 2: CSP Crime Performance Data by Beat from the 1st April 2019 to 5th January 2020:

Beat Area	All Crime			Burglary- Residential			Theft from Motor Vehicle			Theft of a Motor Vehicle		
	Crime as at 5 th Jan 2019	Crime as at 5 th Jan 2020	% Variance	Crime as at 5 th Jan 2019	Crime as at 5 th Jan 2020	% Variance	Crime as at 5 th Jan 2019	Crime as at 5 th Jan 2020	% Variance	Crime as at 5 th Jan 2019	Crime as at 5 th Jan 2020	% Variance
Charnwood Borough												
Beat 56 Covers, Woodhouse Eves Newtown Linford, Cropston, Rothley and Quorn	698	581	-16.8%	99	58	-41.4%	60	72	+20%	17	16	-5.9%
Beat 57 Mountsorrel	369	340	-7.9%	28	16	-42.9%	22	28	+27.3%	12	17	+41.7%
Beat 58 Anstey	309	331	+7.1%	34	21	-38.2%	27	35	+29.6%	10	6	-40%
Beat 59 Covers Wymeswold, Hoton, Burton on the Wolds, Barrow Upon Soar, Sileby, and Seagrave	969	881	-9.1%	78	63	-19.2%	69	39	-43.5%	28	26	-7.1%
Beat 60 Covers Birstall and Wanlip	536	523	-2.4%	32	36	+12.5%	83	64	-22.9%	21	17	-19%
Beat 61 Covers, Queniborough, Syston, Thurmaston, Barkby, Beeby and South Croxton	1478	1517	+2.6%	107	109	+1.9%	120	141	+17.5%	47	41	-12.8%
Beat 62 Covers Ashby Road Estate, Loughborough University, Storer Road Area, Loughborough Town Centre and Loughborough College	2593	2172	-16.2%	175	128	-26.9%	164	75	-54.3%	45	45	0%
Beat 63 Covers Nanpantan, The Outwoods and Shelthorpe	763	742	-2.8%	130	71	-45.4%	107	95	-11.2%	33	34	+3%
Beat 64 Covers Hathern, Shepshed and the Dishley Road Estate	1244	1061	-14.7%	97	60	-38.1%	89	96	+7.9%	25	25	0%
Beat 65 Covers Bell Foundry Estate, Warwick Way estate, Parts of Alan Moss Road, Meadow Lane, Sparrow Hill, Pinfold Gate, Leicester Road	1538	1514	-1.6%	92	78	-15.2%	156	69	-55.8%	36	44	+22.2%

Figure 2 shows the breakdown of Serious Acquisitive Crime, which includes Burglary and Vehicle Crime.

Priority 1: Prevent and disrupt criminal activity with the aim of reducing 'All Crime'

The 'All Crime' performance as at 5th January 2020 has decreased by -8%, this decrease equates to 835 less victims of crime. Compared to the other members of Charnwood's Most Similar Family Group (MSFG) we are now positioned 10/15 but in comparison to the rest of Leicestershire, the Partnership has seen the second largest reduction.

The Partnership has delivered a return of:

- -26.6% reduction in Burglary – Residential (232 less offences)
- -41.8% reduction in Burglary – Business and Community (117 less offences)
- -1.1% reduction in Theft of Vehicles (3 less offences)
- -20.4% reduction in Theft from Motor Vehicle (183 less offences)
- -34.7% reduction in Cycle Theft (114 less offences)
- -31.8% reduction in Shoplifting (293 less offences)

However, further work will be required to address an increase in:

- Violence against the person with Injury: +5% (34 additional offences)

Context

The Partnership performance in these key crime domains, have made a major contribution to the Partnership's 'All Crime' reduction of -8%. This lays testimony to the CSP's business discipline and governance through its effective delivery structures. Moreover, it demonstrates how the Partnership's approach to managing prolific offenders, coupled with a Drugs Strategy, have proved to be the essential components of a crime control strategy.

The challenge for the Partnership moving into the new performance year, will be to address the offending profile of known persistent youth offenders within Charnwood, as well as addressing the increase in violent offences: +5%. In terms of violent offences, the Partnership has met with the Violence Reduction Network (VRN), the VRN has been tasked to bring together different organisations, including the Police, Local Government, Health, community groups/leaders and other key partners to tackle violence by understanding its root causes and providing strategic coordination of the local responses. The VRN has met on several occasions to discuss the CSP's approach to tackling violent related offences.

Priority 2: Proactively tackle ASB with a focus on reducing alcohol related violence, substance misuse and street related ASB

Preventing and tackling persistent Anti-social Behaviour (ASB) is frequently identified as a key priority by our local communities, not least because of the impact it has on the quality of life for our residents. Within town centres, ASB can also have a negative impact upon local businesses and is particularly damaging to public perceptions in local areas.

There are several significant contributing factors that make tackling ASB a priority in the Partnership plan, namely:

- Loughborough has a vibrant night time economy
- Loughborough has a large student populous
- Urban areas mixed in with rural locations
- Vulnerable victims living within our communities

Context

The Partnership continues to be committed to acting under the Town Centre Civil Injunction and uses an incremental approach to tackling persistent beggars and support is offered to each individual. It has become apparent that a number of the beggars fail to discontinue from their behaviour, consequently an individual who had previously served a custodial sentence for several breaches of the injunction, was further breached within a week of release from prison, which has led to him receiving a further 46-week custodial sentence. Two further persistent beggars have been presented before the court in December, one has received a 30-week custodial sentence and the other receiving a 10-week sentence suspended for 18 months at a further hearing on 16th January 2020. Additionally, the court has granted the Partnership an extension to the Civil Injunction which will now run until 21st December 2022.

A renewed importance has been placed on the Night-Time economy in the Town Centre by the Loughborough Central Delivery Group (LCDG). It has worked to improve coordination of the partnership response through better communication between the police, both neighbourhood and response, with Charnwood Borough Council CCTV and street pastors. Work is underway to ensure the street pastors are suitably briefed and supported in the Town Centre when out on patrol, the LCDG ensures that street pastors come to monthly LCDG meetings. The following projects are managed or instigated by the LCDG:

- Funding for the Street Pastors to support vulnerable users of the night-time economy on a Saturday evening
- Funding for the Student Street Support Scheme, which helps to reduce transient noise on a Saturday and Wednesday evening
- Targeted work around Licensing concerns raised by members of the group
- Further education of staff both Neighbourhood, Response and CBC concerning the use of Sentinel
- Increased understanding concerning the injunction process from breach to arrest resulting in a useful aid memoire to staff
- Coordinated days of action for enforcement purposes
- A weekly joint agency walk about in the Town Centre
- Proactively working with The BID to tackle issues raised by the local business community.

Theme 1: Making Communities Safer – What has worked well:

The Charnwood Community Safety Partnership has achieved reductions in all but one crime domains during 2019/20 and the processes in place to identify and respond to threats around crime trends are working well. This has included the following:

- The continuation of the Cocooning Project (crime prevention packs delivered to homeowners near identified burglaries), with 250 packs given out in Loughborough, Syston, Thurmaston, Queniborough and Sileby
- Borough Wide social media campaign #DarkNights, which so far shows 2,816 impressions and 111 engagements
- Key Fob Signal Blockers wallets have been given out to members of the community with the aim of reducing vehicle thefts from burglary dwellings
- Charnwood Watch was launched January 2020 to complement the existing Neighbourhood Watch and Neighbourhood Link Scheme and early indications are really positive given the number of requests by residents to sign up to the scheme
- Multi-agency Patch walks have been carried out in the following locations:
 - East Goscote – identification of residents’ concerns and discussed further actions to be carried out.
 - Mountsorrel - identification of residents’ concerns and discussed further actions to be carried out.
 - Victoria Street – follow up meeting to discuss actions and updates following the previous patch walk
- The CSP Structure ensures that the Partnership focuses on the high crime areas and hotspot locations.
- The Partnership Performance Structure ensure crime trends and emerging issues are identified and positive actions undertaken
- The Partnership has a targeted intelligence led approach to prolific and Young offenders through the JAG and Youth JAG.

Theme 1: Making Communities Safer: Areas for Development:

The 2019/20 PSA highlights that, there are a number of key areas of business that the CSP will need to continue to shape, to ensure our performance continues in the current direction and to ensure effective risk mitigation is in place for both high risk individuals, as well as organisational reputation. Those key areas include:

- Youth Offending
- Adults at Risk
- Substance Misuse

There are several behavioural themes that run through those key areas of business and they include:

- Exploitation – both criminal and financial
- Mental Health

- Missing – particularly relevant to our youth cases
- Domestic Violence

The following principles will guide our strategic approach and run through this Plan:

- A public health approach: Focus on early intervention and prevention, and the wider determinants of crime and community safety, including social inequalities, employment, skills, health, housing and environment.
- Resident engagement: Work with the local community to understand local priorities and develop an approach that is responsive and effective in increasing feelings of safety.
- Collaboration: Share data and intelligence and work across agencies to facilitate an efficient and effective approach and better targeted interventions.
- Supporting victims: Ensure a focus on victims and strengthen local systems to support victims, reduce repeat victimisation, and recognise that perpetrators of violence can often be victims too.

The Partnership is aware that it needs to more align its performance reporting with the identified key areas / priorities. To address this, we have been working with the Police and Crime Commissioner and Violence Reduction Network (VRN) to develop a new data dashboard, which will tie in with the new Partnership priorities and data requirements identified in the Partnership Strategic Assessment and revised Community Safety Partnership Plan.

Theme 2: Protecting Vulnerable People

Priority 3: Protecting Vulnerable Adults and Youths including those at risk of Criminal Exploitation

Vulnerable, high risk and repeat victims of crime and anti-social behaviour present the highest levels of threat and harm for the Partnership. The JAG continues to monitor ASB reports as recorded on Sentinel for issues such as risk, vulnerability, repeat victims, and hate motivation. All high-risk cases, of which there have been 19 referrals during 2019/2020, are reviewed at the JAG and as a matter of course; all high-risk victims of ASB are referred to Victim First to ensure that they have continued support.

Historically Domestic Abuse has been an under-reported crime and organisations have found it difficult to measure the true extent of domestic abuse within Charnwood. An increase in both reported Domestic Abuse (+3%) and Hate Crime (+25.4) is seen as a positive indicator of a community's confidence in the statutory services, which is in keeping with the CSP's vision. By encouraging victims to report incidents, the Partnership will be in an informed position and be more effective in supporting victims and developing further services.

Context

The following are updated performance indicators from Quarter 1 to Quarter 3 2019/2020 for the Domestic Abuse Service funded through Charnwood Community Safety Partnership and Charnwood Borough Council Strategic Grants:

- 100% victim satisfaction rate for 2019/2020, with all aspects of service delivery being rated as excellent or good.
- Living without Abuse has supported 62 clients in Charnwood in Quarter One to Quarter Three against the target of 80 clients for 2019/2020
- Three Freedom Programme sessions have taken place in Quarter 1 to Quarter Three. The Freedom Programme is a twelve-week course that explores the beliefs of the perpetrator, the different types of abuse, and how to recognise the early warning signs. The programme also aims to increase self-esteem and confidence.

In terms of protecting adults at risk of exploitation, a new subgroup has been implemented and had its first meeting on 23rd December 2019. The aim of the meeting, similar to the Youth JAG, will be to identify adults at risk within Charnwood and once identified, to work in a multi-agency setting to ensure the individuals are both safeguarded, and the risk factors mitigated. All subgroups of the JAG will now refer all high-risk adults' cases to this subgroup, the cases will be assessed and managed within that group, referrals are also welcome from partner agencies who are part of the JAG structure.

Priority 4: Prevent people being drawn into extremism and increase the reporting of Hate Crime

The Prevent Strategy is part of the Government's counter-terrorism strategy, 'Contest' and it aims to prevent individuals being drawn into terrorism and becoming extremists. It is important that the Partnership is proactive in addressing issues that could threaten community cohesion and that partner agencies work collaboratively to demonstrate that hate crime and extremist actions will not be tolerated

Context

The JAG has had a presentation about PREVENT, which aims to stop people becoming terrorists or supporting terrorism and violent extremism. The JAG was updated on the referral methods and processes. At the meeting it was agreed that a further discussion would take place with the leads from PREVENT at Leicestershire Police to encourage wider data sharing to enable the Partnership to address hate crime and extremism in the Borough.

Further work has been undertaken by the JAG to ensure a robust partnership response to hate crime leading to

- All hate crime being reviewed by the deputy NPA Commander on a monthly basis
- Leicestershire Police Hate Crime officer being contacted around education of staff locally
- A focus on how we support victims of Hate Crime once an offence is identified
- A focus on how investigations are run by officers in Charnwood and identifying opportunities to detect crimes.

There is a proportion of hate incidents that occur in and around licenced premises and this will be a focus of the JAG in 2020 to understand why this trend exists.

Theme 2: Protecting Vulnerable People – What is working Well:

The Youth JAG is now well embedded, having been implemented as part of the CSP delivery structures in September 2018. The youth cohort has remained relatively static since the meeting inception, but more recently there has been an increase in the number of younger offenders, hence the range of the cohort (9 offenders) is now 13 – 17 years of age. Each of the young people are accessed using the 5 by 5 risk matrix (see **Figure 3**). The 5 by 5 risk matrix looks at the following

- Risk of Re-offending
- Risk of Harm to Self
- Risk of Harm to Others

Figure 3: The 5 by 5 Risk Matrix used by Charnwood Community Safety Partnership

		PROBABILITY				
		Rare	Unlikely	Possible	Likely	Almost Certain
I M P A C T	Minimal	1	2	3	4	5
	Low	2	4	6	8	10
	Moderate	3	6	9	12	15
	High	4	8	12	16	20
	Extreme	5	10	15	20	25

All the cohort have complex needs and under the above risk criteria, 7 youths have been assessed as being ‘Extreme Risk’ overall, three of which are 13 years of age.

The Charnwood Model is based upon effective ‘Contextualised Safeguarding’, with detailed analysis into the youth and the following contextualised settings:

- Family
- Education
- Peer associations
- Neighbourhood

By using this model, each young person has a tailored response around the positive and negative influences which maybe affecting their offending behaviour, thorough voluntary and legal interventions taken my members of the partnership.

The model has attracted interest from the Violence Reduction Network (VRN) and other Strategic partners across LLR, with many seeking to attend the Youth JAG to observe its practices.

Preventing Youth Violence and Supporting Families in Charnwood Network Event to be held on Monday 9 March 2020. We are working in partnership with the Leicestershire Violence Reduction Network (VRN) and the Leicestershire County Council's Children & Family Wellbeing Service to deliver a networking event aimed at reducing youth offending, specifically, youth violence and supporting referral pathways for children/young people here in Charnwood. The focus of the event will be raising the profile of the Charnwood contextualised safeguarding model amongst schools and alternative education providers within the Borough.

Theme 2: Protecting Vulnerable People: Areas for improvement:

The JAG was informed in December 2019 that attendance from partners within the Youth JAG subgroup has remained inconsistent, this has in turn led to an inability for this subgroup to make effective progress with cases that currently sit within the group. The Youth JAG currently consists of youths between the ages of 13-17 all of whom are male, many of which have been involved in significant offences. It is important to acknowledge the positive influence this work has had on the overall picture, despite the difficulties in attendance the chair continues to encourage effective partnership working. Communication will be key moving forwards and the concerns highlighted by the chair have been escalated to a strategic level where it is recognised the influence may well sit to improve the capability of this subgroup.

Theme 3: Improving Community Confidence, Engagement and Cohesion

Priority 5: Build safer and stronger communities with a focus on increasing community confidence

People's perception of becoming a victim of crime is greater than the actual reality of being a victim of crime, as identified in the previous British Crime Survey. However, the Leicestershire Insight Survey, which comprises of 1,600 telephone interviews throughout the year reported the following:

- 87% felt safe in their local area after dark - this has reduced in the last few months
- 80% agreed that ASB has got better or stayed the same – this has increased in the last few months

Context

The People Zone (PZ) is now well established within the Bell Foundry Estate. The structures adopted by the Charnwood CSP – delivering the model through two separate meetings – 'People' and 'Place', has been adopted as best practice by the OPCC and we have recently met with Loughborough University who have been commissioned to deliver on the evaluation strategy.

Since the inception of the Charnwood PZ model (January 2019), we have seen a significant reduction within this location in the following crime domains from the 1st April 2019 and 5th January 2020:

- Burglary (Residential): -15.2%
- Theft from Motor Vehicles: -55.8%
- Robbery: -13.3%

These crime domains had previously affected the community within the Bell Foundry Estate and had largely been committed by prolific offenders, driven by the need to feed their drug habit. The partnership has funded the Peer to Peer Drugs Mentoring Projects which includes outreach work in the Bell Foundry estate.

Theme 3: Improving Community Confidence, Engagement and Cohesion – what is working well

At the commencement of the People Zone, residents informed the Partnership that the misuse of drugs was one of their greatest concerns in the locality. As previously reported and in response to resident's concerns, the CSP implemented a drugs strategy in April 2019. Since that date, the Partnership has worked closely with The Falcon Centre and Exaireo to ensure effective delivery of the themes at the heart of our strategy, those being:

- Theme 1: Prevention & Early Intervention
- Theme 2: Building Recovery
- Theme 3: Safer & Stronger Communities

On 12th December 2019, the Partnership hosted a Drugs Forum at the St Peter's Centre in Loughborough, with the aim of increasing awareness of our drugs strategy amongst both statutory and non-statutory partners. The event was very well attended and received extensive coverage across social media forums.

One of the repeating themes that came out of this drugs forum, was the importance of ensuring schools were fully engaged on the subject of drugs and that they were duly playing their part in the CSP Drug Strategy.

The Community Safety Twitter account has been used regularly to give followers crime prevention messages and the Partnership has tweeted the following campaigns:

- #DrinkResponsibly
- #CelebrateSafely
- #KeepingYourSelfSafe
- #CallUAVA
- #NeighbourhoodLink
- #KeepSafePlace
- #LivesNotKnives
- #SmokeAlarm
- #PressToTest
- #BeSafe

Theme 3: Improving Community Confidence, Engagement and Cohesion: Areas for Improvement:

The Partnership is committed to improving residents' perceptions of them becoming victims of crime, by providing positive new stories and raising awareness around crime prevention by :-

- Encouraging people to take reasonable precautions to protect themselves, their neighbours and their property.
- Updating the website on a regular basis.
- Increasing our use of social media as a vehicle to communicate crime reduction messages.
- Using diverse media products to raise awareness
- Engaging with residents and local representatives, particularly in our priority neighbourhoods, to understand local concerns and seek feasible solutions.

Funding for 2019/2020

The PCC Police and Crime Plan 2017-2021 details five themes and several underlying priorities for each. Whilst the responsibility for some priority's rests solely with specialist agencies, there are many opportunities for the CSP to contribute to the delivery of these outcomes. The plan is centred on the '5 V's', which are listed as:

- **Viable Partnerships**
- **Visible Policing**
- **Victims of Crime**
- **Vulnerable People**
- **Value For Money**

Partnership Locality Fund – the OPCC has allocated specific sums of money to all Partnerships, for which they are required to submit business cases, to draw down the funding. Charnwood's bids include the following: -

	Funding Received	Funding Allocated
Police and Crime Commissioner Locality Funding	£75,500	
To address transient student related ASB		£10,000
Mediation		£1,000
Street Pastors		£3,000
Targeted multiagency preventative action to reduce SAQ offences & offending within the People Zone		£2,000
Targeted multiagency preventative action to reduce SAQ offences within the Priority Neighbourhood – Loughborough Central (N62		£2,000
Prevention Campaign Materials/ and Domestic Burglary Packs		£8,000
Student Crime Awareness		£2,000
Substance Misuse Project		£15,000
Mobile CCTV Camera fund		£3,000
Domestic Abuse Services		£10,000
Cycle Theft		£1,000
Fire Skills		£1,958
Knife Crime/Youth Projects		£10,000
Charnwood Watch		£3,542
Shed Youth Group		£3,000
Total		£75,500.00

PCC CI001 – Youth Prevention and Diversion – 2019/20

The OPCC has made £15,956.25 CI001 funding to Charnwood in 2019/20 for youth prevention and diversion work.

CI001 Youth Prevention and Diversion funding is for use with the following groups:

- a) Young people identified as being high-risk first-time entrants to the Criminal Justice System
- b) Repeat offenders (primarily those already working with Youth Offending Service). In 2015/16 these were defined in the PCC monitoring requirements as 'Deter Young Offenders'. (The Youth Justice Board define Deter Young Offenders (DYO) as being those that are likely to cause the most harm to communities and pose a high risk of reoffending).

Initiative Description	Funding Received	Funding Proposed
PCC CI001 – Youth Prevention and Diversion	£15,956.25 approx	
Fun and Families Grounded – Wreake Valley Academy (Syston)		£2,322
Fun and Families Grounded - Roundhill Academy (Thurmaston)		£2,322
Go Getta Desire Or Go Getta Ashby Road Youth Club (targeted, July – end March)		£3,872
Go Getta Engagement		£3,000
Spot purchasing fund		£200
Go Getta Anstey Active Youth Engagement sport sessions		£2,240
Winter venue hire (20 weeks November – end March)		£1,000
YOS Spot Purchasing		£1000

Conclusion:

In terms of the current 2019/20 performance, the following shows the reductions that the partnership has achieved as at the 5th January 2020:

- All Crime -8%
- Burglary – Residential -26.6%
- Burglary – Business -41.8%
- Theft from Vehicles -20.4%
- Theft of Vehicles -1.1%
- Cycle Theft -34.7%
- Shoplifting -31.8%
- Robbery -12%

The following crime domain is above the reduction target:

- Violence with Injury +5%

This shows that the Partnership has achieved a reduction in 8 of the 9 monitored crimes, through positive partnership multiagency work, through the subgroups set up to support the work of the Partnership. The following are just a few of the projects the subgroups have supported:

- Funding for the Street Pastors to support vulnerable users of the night-time economy on a Saturday evening

- A weekly joint agency walk about in the Town Centre
- Proactively working with The BID to tackle issues raised by the local business community.
- The continuation of the Cocooning Project (crime prevention packs delivered to homeowners near identified burglaries),
- The CSP Structure ensures that the Partnership focuses on the high crime areas and hotspot locations.
- The Partnership Performance Structure ensure crime trends and emerging issues are identified and positive actions undertaken
- The continuing support for Domestic Abuse Victims
- The development of the Charnwood Adults at Risk Sub Group

Charnwood Community Safety Partnership Plan 2020 - 2023

Following the production of the Charnwood Community Safety Partnership Strategic Assessment in January 2020, the Community Safety Partnership reviewed its Community Safety Partnership Plan. This annual assessment ensures that the Community Safety Partnership is making intelligence-led and evidence-based decisions. It assists the partnership to work within defined budgets to address a wide range of community safety issues that are of greatest importance to communities. The findings of the Strategic Assessment were discussed by Members of the Partnership, alongside local, regional and national drivers including the Police and Crime Commissioners Plan and used to inform the setting of local priorities, which have been adopted for inclusion in the Community Safety Plan. (see Appendix A)

Under the three themes, the following priorities have been identified:

Theme 1: Making Communities Safer	Theme 2: Protecting Vulnerable People	Theme 3: Improving Community Confidence, Engagement and Cohesion
Priority 1: Prevent and disrupt criminality focusing on reducing ‘All Crime’, creating safer communities free from harm and violence.	Priority 3: Prevent violence and exploitation whilst supporting victims: including criminal exploitation, serious violence, domestic / sexual violence, abuse, modern slavery and human trafficking	Priority 5: Build stronger and cohesive communities with a focus on increasing community confidence
Priority 2:	Priority 4:	

<p>Proactively tackle all ASB with a focus on reducing alcohol / substance misuse related incidents and street related ASB</p>	<p>Prevent people being drawn into extremism and take positive action in respect of hate crime.</p>	
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Charnwood Community Safety Partnership Partnership Plan 2020/2023

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Background

The Charnwood Community Safety Partnership (CSP) brings together statutory agencies and organisations concerned with tackling and reducing crime and anti-social behaviour in Charnwood and who have shared responsibility placed on them by the Crime and Disorder Act 1998.

The Crime and Disorder Act 1998 as amended by the Police Reform Act 2002, Clean Neighbourhoods and Environment Act 2005 and Police and Crime Act 2009 requires that the District Council, County Council, Police, Fire and Rescue Authority, NHS and Probation Service jointly develop and implement a strategy to tackle crime and disorder, including anti-social behaviour and other behaviour adversely affecting the local environment, as well as the misuse of drugs and to prevent reoffending within Charnwood.

The key role of the CSP is to identify and prioritise the community safety issues that are affecting our communities and to ensure control strategies are put in place to address identified concerns.

The responsible authorities who sit on the CSP are:

- Charnwood Borough Council,
- Leicestershire Police,
- Leicestershire County Council,
- NHS West Leicestershire Clinical Commissioning Group,
- Leicestershire Fire Authority,
- National Probation Service

The Partnership is further supported by non-statutory members, which include:

- Loughborough University
- Loughborough Business Improvement District (BID)
- Loughborough Chamber of Trade and Commerce
- Turning Point

During the Queens speech it was announced the “Serious Violence Bill” which will include the following

- Create new duties on a range of specified agencies across different sectors, such as local government, youth offending, and health and probation, to work collaboratively, share data and information, and put in place plans to prevent and reduce serious violence within their communities
- Amend the Crime and Disorder Act 1998 to ensure that serious violence is an explicit priority for Community Safety Partnerships, which include local police, fire and probation services, as well as local authorities and wider public services.
- Ensure the police have the powers they need to keep weapons off our streets.

The main benefits of the Bill would be:

- A multi-agency approach to tackle the root causes of violent crime by placing an emphasis on intervention with young people and acknowledging that law enforcement alone cannot tackle violence.

- Complementing the Government's investment in Violence Reduction Units in the areas most affected by serious violence by ensuring that agencies work effectively together.
- Deterring people from carrying weapons, by introducing new court orders to target known knife carriers, to make it easier for the police to stop and search those convicted for knife crime offences.

The partnership is fully aware of the benefits Public Health Approach and have already embedded them in their structure and will continue to develop this approach, using all guidance available

In 2012 the Police Authority was abolished and replaced by the new Office of the Police and Crime Commissioner (OPCC). The work of the OPCC is scrutinised by a panel made up of other elected and independent members (Police Crime Panel). The PCC has statutory duties for holding the Chief Constable to account for the delivery of an efficient and effective police service and he does this through his Police and Crime Plan. Charnwood's Community Safety Partnership Plan takes cognisance of the strategic aims and priorities contained with the Police and Crime Plan.

Unlike Police Authorities, PCCs are not 'responsible authorities' under the Crime and Disorder Act 1998 and hence will not be members of Community Safety Partnerships. The statutory duties in the Crime and Disorder Act that applied to police authorities will not apply to PCCs. However, provisions in the Police Reform and Social Responsibility Act 2011 place a mutual duty on PCCs and responsible authorities in CSPs to work in partnership in reducing crime, disorder and re-offending. There is also a similar reciprocal duty on the PCC and criminal justice bodies to cooperate.

Domestic Homicides Reviews

Domestic Homicide Reviews (DHRs) were established on a statutory basis under Section 9 of the Domestic Violence, Crime and Victims Act (2004). The Act places a responsibility on Community Safety Partnerships to establish the necessity for reviews. This provision came into force on 13th April 2011, requiring local authorities and partner agencies to devise a process underpinned by the statutory guidance provided. The rationale for the Domestic Homicide Review process is to ensure agencies are responding appropriately to victims of domestic violence/abuse by offering and putting in place appropriate support mechanisms, procedures, resources and interventions with an aim to avoid future incidents of domestic homicide, violence and abuse.

The Leicestershire Safer Communities Strategy Board, on behalf of local Community Safety Partnerships (CSPs), the Leicestershire and Rutland Local Safeguarding Children Board (LSCB) and Safeguarding Adults Board (SAB) and the Safer Rutland Community Partnership have all agreed that DHR's will be conducted across Leicestershire and Rutland as part of the Serious Case Review (SCR) arrangements.

New Domestic Abuse Measures

Following the extension of the definition of domestic violence in March 2013, several further measures have been introduced that have changed the way in which agencies are able to support victims of domestic violence and abuse. In March 2014, the Domestic Violence Disclosure Scheme (known as Clare's Law) was extended to all police forces across England and Wales, allowing police to disclose to individuals, details of their partner's abusive past. The Serious Crime Act 2015 also created a new offence of 'controlling or coercive behaviour' in intimate or familial relationships that came into force in December 2015. This includes honour-based violence, female genital mutilation and forced marriage and victims are not confined to one gender or ethnic group.

Modern Slavery Act 2015

The Act came into force in November 2015, consolidating several existing slavery offences and creating two main modern slavery offences: Slavery, servitude and forced or compulsory labour and human trafficking (where a person arranges or facilitate the travel of another person with a view to that person being exploited). The 'exploitation' includes: slavery, servitude and forced or compulsory labour; sexual exploitation; removal of organs; securing services by force, threats or deception; and securing services from children or vulnerable people. Specified public authorities now have a duty to notify the Home Office of any individual that is identified by them as a suspected victim of slavery or human trafficking.

The Psychoactive Substances Act 2016

The Act received Royal Assent in January 2016 and aims to tackle the trade in harmful psychoactive substances and protect young people from the risks posed by them. The new legislation prohibits the production, supply and importation of these potentially dangerous drugs and carries severe sentences for offenders.

The Charnwood Community Safety Partnership Plan

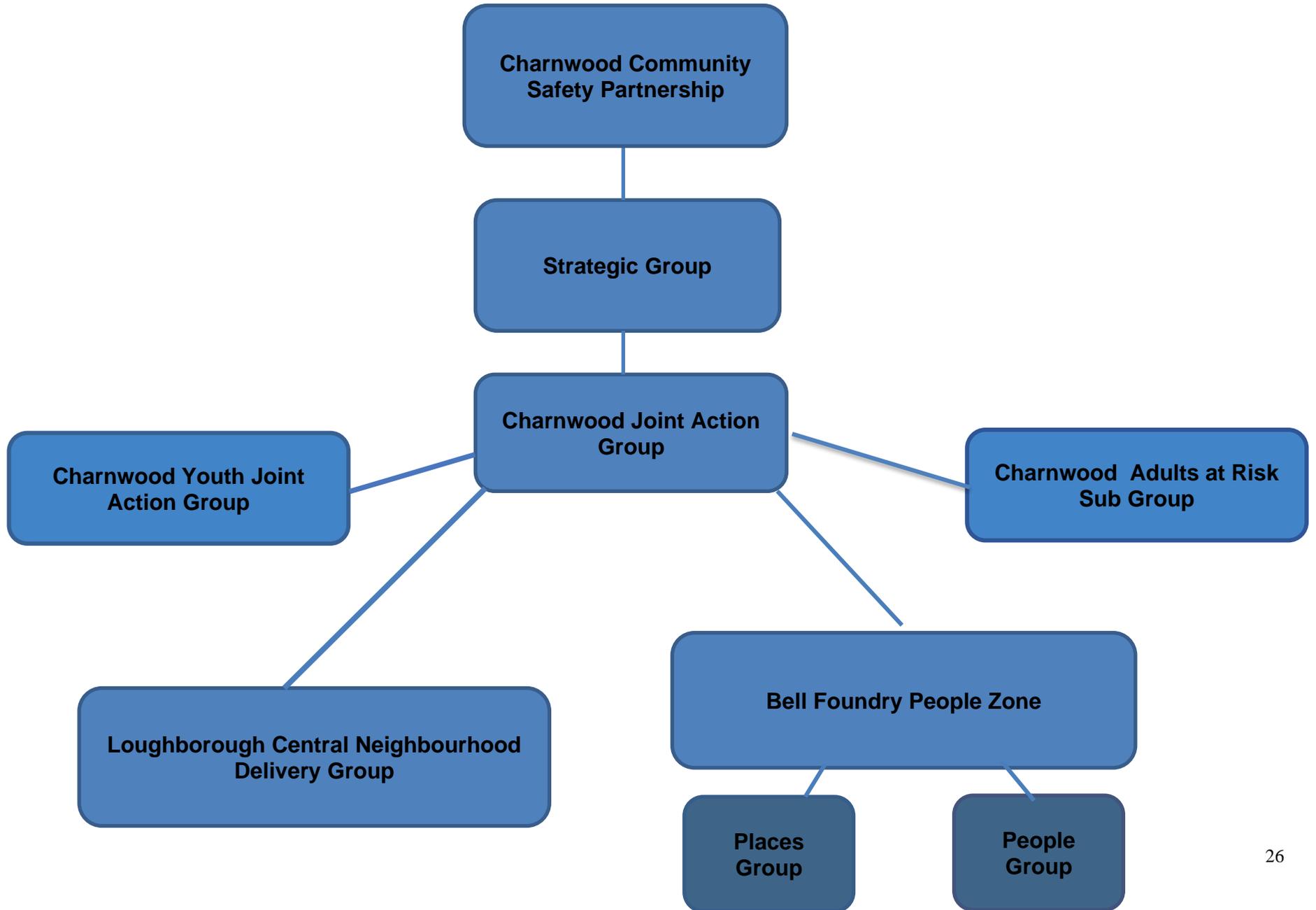
Each year the CSP has a statutory duty to develop a Partnership Strategic Assessment of the levels of crime and ASB being experienced in Charnwood. The purpose of the assessment is to:

- Highlight performance, progress and achievements against the commitments made in the previous Community Safety Plan
- Identify increases in community tensions
- Identify the partnerships priorities for the forthcoming year

Following analysis of the Partnership Strategic Assessment (PSA) the CSP Plan is able to define the priorities and direct the actions of the Charnwood Community Safety Partnership.

The CSP Plan runs on a three-year cycle and takes account of performance, problem issues, changes within our communities and available resources. This current plan recommences the start of the three-year cycle and has been written for 2020/2023. It will be refreshed annually following a review of an end of year Strategic Assessment.

Figure 1: Charnwood Community Safety Partnership Delivery Structure



In 2016 it was identified that there was a need to restructure the delivery groups to ensure increased governance and improved performance. This structure has been embedded since May 2016. However, following the 2018/19 Partnership Strategic Assessment and the creation of The Bell Foundry People Zone, Figure 1 above represents the proposed amended CSP delivery structure for 2019/20. During 2019/20, the partnership identified that more adults at risk were being referred to Charnwood JAG, which has led to the development of the Charnwood Adults at Risk Sub Group.

The CSP is the Executive Group setting the annual strategic objectives for the Partnership. The identified objectives are put into a strategic plan, the governance of which sits with the Strategic Group and the tactical plan is implemented by the JAG and sub groups.

Performance Management

The Partnership reports regularly on progress against agreed targets. Projects to achieve our outcomes are developed and implemented by the Strategic Group and Charnwood Joint Action Group/ sub groups (**Figure 1**). Performance is managed in the following way:

- The Partnership, which comprises of representatives from the responsible agencies and other relevant agencies, will be responsible for undertaking quarterly reviews of progress against priorities and for determining any support measures needed to ensure successful outcomes.
- The lead for each group will co-ordinate partnership activity through an agreed Action Plan, review progress on a quarterly basis and report back to the Partnership.
- The CSP Chair will be responsible for maintaining an overview of activity in respect of all agreed priorities and will address potential barriers to successful outcomes.
- The activities of the Partnership will take a structured approach to problem solving by utilising the four stages of the SARA model: *Scanning, Analysis, Response and Assessment* and use the SMART principles (*Specific, Measurable, Appropriate, Relevant, Timescales*) in driving the key themes set within the plan.
- The Partnership will use a standardised Action Plan template detailing the key objectives, initiatives, measures of success, time scales, lead partners, resources and associated risks.
- Manage performance towards strategic priorities
- Monitor its own performance against its Most Similar Family Group (MSFG) using IQUANTA crime data

The Strategic Group and Charnwood Joint Action Group are responsible to the Partnership for delivering the strategic objectives. The Joint Action Group and the Delivery Groups prepare an Action Plan that includes details of initiatives, time scales, funding arrangements, lead body and measures of success. The Action Plans are approved by the Partnership and monitored through the performance management framework set out above.

The Joint Action Group and Delivery Groups Chairs coordinate their group's performance through the Action Plans, reviewing progress on a quarterly basis and presenting a progress report to each Partnership meeting.

Action Plans are reviewed annually to align with this Plan and will be agreed by the Partnership by the end of each year.

The Action Plan format is:

Charnwood Community Safety Partnership Plan Action Plan 2020/2021				
PRIORITY				
List Aims				
Enforcement, Intelligence, Prevention, Confidence				
Key Actions	Lead Agency	Time Scales	Financial and Resources implications	Outcome Target & Performance Measure
Progress				

Police and Crime Plan

The Police and Crime Plan 2017/2021 was published in November 2016 by the Office of the PCC. The PCC wishes to see more of an emphasis on:

- Crime prevention
- Police visibility and accessibility
- Development of more effective collaborative partnerships
- Simplified commissioning framework

The Plan sets out a framework under five themes and a number of underlying priorities for each. Whilst the responsibility for some priorities rests solely with specialist agencies outside of the joint Community Safety Partnership, there are many opportunities for us to contribute to the delivery of these outcomes. Under each theme the PCC has set out his aims outlined below:

- **VIABLE PARTNERSHIPS**

- Enhance the network of partners with whom my office and I engage to capture the views of more individuals and local groups. This will give me a broader and more representative range of opinions.
- Facilitate more opportunities for disengaged and disadvantaged groups to engage with the Office of the Police and Crime Commissioner (OPCC).
- Provide a commitment from myself and my office to work productively, openly and transparently with LLR Local Authorities alongside the Community Safety Partnerships, Health Services and Fire and Rescue and the Police.
- Provide opportunities for all partners to be shaping the future of 'policing' across LLR.

- **VISIBILITY**

- Maintain and where possible increase resources for local Neighbourhood Policing Teams.
- Develop new channels, via the internet and other technologies to information, enabling easy and timely access for as many people as possible.
- Ensure that there are new and innovative ways for the public to provide information relating to crime and public safety.
- Ensure that the views of public continue to be sought and reflected in the development of these new services.
- Work to develop a Visibility Plan that meets the needs of all communities.
- Focus on prevention to reduce the number of people having a need for Police services or entering the Criminal Justice System (CJS).

- **VICTIMS**

- Prioritise a Victims Strategy to deliver further improved services, demonstrating my commitment to this area of work.
- Review victims' services to ensure that victims receive the best possible service, through robust mechanisms, focused on the needs of the individual. In order to do this, I will work more closely with victim groups

and individuals to ensure I capture their experiences and understanding when commissioning services.

- Ensure that support for victims is incorporated into our core business as an integral part of our delivery and not a stand-alone item.
- **VULNERABILITY**
 - Work closely with partners to offer an appropriate service to vulnerable members of society.
 - Continue and further develop work to encourage reporting and better understanding of 'hidden crime' with a view to this type of crime becoming less suppressed.
 - Provide a commitment to work with the Chief Constable to tackle knife crime.
 - Adopt a zero-tolerance approach to the supply of Class A drugs across Leicester, Leicestershire and Rutland.
 - Work closely with health partners to ensure that the challenges of turning the Crisis Care Concordat into an operational reality are fully met.
 - Develop and improve the 101 non-emergency contact systems to act as a gateway to better and wider ranging of public services
- **VALUE FOR MONEY**
 - Be more responsive to reflect changes in demand to areas and projects as issues arise.
 - Provide support to groups/projects with better knowledge and reach i.e. hard to reach and engage areas.
 - Focus on the most effective use of public funds whilst being cautious and challenging around private outsourcing proposals to ensure that my principles around added social value are adhered to. I am committed to protecting frontline policing.
 - Revisit the Budget, Grants and Commissioning arrangements to ensure great effectiveness, clarity and simplicity in the way they operate.
 - Develop a Social Value policy in close consultation with local authorities to ensure that maximum added value for Leicester, Leicestershire and Rutland is gained from all contracts held by Leicestershire Police.

Key Findings from the 2019/20 Partnership Strategic Assessment

The current themes for 2019/20 are still relevant and should continue to form the basis for the 2020/23 Community Safety Partnership Plan. These are as follows:

- Theme 1: Making Communities Safer
- Theme 2: Protecting Vulnerable People
- Theme 3: Improving Community, Confidence, Engagement and Cohesion

However, it is recommended that the strategic objectives are amended under those themes, to address a number of key areas of business that the CSP needs to continue to shape on an LLR setting. Those key area of business include:

- Youth Offending

- Adults at Risk
- Substance Misuse
- Violent Crime

There are several behavioural themes that run through those key areas of business and they include:

- Exploitation – both criminal and financial
- Mental Health
- Missing – particularly relevant to our youth cohort
- Domestic Violence

The 2019/20 PSA recommends that these key areas of business are reviewed at a strategic level to ensure that our control plans are effective in our delivery structures. There is a clear need to ensure that both centralised services and the locality are more holistic in their approach to managing these key areas of business.

Moreover, as evidenced through the violent crime data within this PSA, it will be important for the CSP to build upon existing structures and to develop the Charnwood Contextualised Safeguarding Model in partnership with the Violence Reduction Network (VRN). This again needs to be reflected in the strategic objectives within the new CSP Plan.

Partnership Vision

‘To contribute to a high quality of life for all, across both urban and rural communities by facilitating an environment where people feel secure and live without the threat or fear of crime and disorder or Violence.’

Overarching Aim

‘To deliver enhanced partnership working, collaboration and collective problem solving.’

Principles

The following principles will guide our strategic approach and run through this Plan:

- A public health approach: Focus on early intervention and prevention, and the wider determinants of crime and community safety, including social inequalities, employment, skills, health, housing and environment.
- Resident engagement: Work with the local community to understand local priorities and develop an approach that is responsive and effective in increasing feelings of safety.
- Collaboration: Share data and intelligence and work across agencies to facilitate an efficient and effective approach and better targeted interventions.

- Supporting victims: Ensure a focus on victims and strengthen local systems to support victims, reduce repeat victimisation, and recognise that perpetrators of violence can often be victims too.

Cross-cutting issues:

We are committed to a joined-up approach that addresses the underlying issues that affect levels of crime and reoffending and will reflect these cross-cutting issues in all our work. This includes:

- Substance misuse: We know that a significant proportion of crime is linked to substance misuse, from acquisitive crime to serious violent offending and gang crime linked to drug markets. This will be an important cross-cutting theme within all our priorities, and partners will seek to reduce substance misuse through health interventions and treatment; supporting repeat offenders out of substance misuse and addiction through targeted interventions; and disrupting drug markets through enforcement activity.
- Mental Health: A significant proportion of those in contact with the criminal justice system suffer from mental health problems, with people particularly at risk during and after contact with criminal justice system. Evidence suggests that 33 per cent of male and 51 per cent of female prisoners suffer from depression, compared to 9 per cent and 13 per cent in the general population. By identifying and addressing mental ill health at the earliest opportunity we can aim for the best outcomes for those people experiencing mental health issues and provide holistic support for people with complex and challenging needs.
- Social integration: A thriving, cohesive and well-integrated community can help to reduce the risk of hate crime and the risk of extremism taking root. There is a role for the local authority and partners to continue to monitor and promote social integration and provide an environment where people of all backgrounds come together regularly as one community.

Themes

The three themes of the CSP for 2020 - 2023 are:

Theme 1: Making Communities Safer

Theme 2: Protecting Vulnerable People

Theme 3: Improving Community Confidence, Engagement and Cohesion

Under the three themes, the following priorities have been identified:

Theme 1: Making Communities Safer	Theme 2: Protecting Vulnerable People	Theme 3: Improving Community Confidence, Engagement and Cohesion
<p>Priority 1:</p> <p>Prevent and disrupt criminality focusing on reducing 'All Crime', creating safer communities free from harm and violence.</p>	<p>Priority 3:</p> <p>Prevent violence and exploitation whilst supporting victims: including criminal exploitation, serious violence, domestic / sexual violence, abuse, modern slavery and human trafficking</p>	<p>Priority 5:</p> <p>Build stronger and cohesive communities with a focus on increasing community confidence</p>
<p>Priority 2:</p> <p>Proactively tackle all ASB with a focus on reducing alcohol / substance misuse related incidents and street related ASB</p>	<p>Priority 4:</p> <p>Prevent people being drawn into extremism and take positive action in respect of hate crime.</p>	

Each of the CSP's three priorities is broken down into specific tasks and activities that will be undertaken by officers in delivering the outcomes required for each priority.

Theme 1

Priority 1: Prevent and disrupt criminality focusing on reducing 'All Crime', creating safer communities free from harm and violence.

Why is this a priority?

The 2019/20 Charnwood Partnership Strategic Assessment illustrates that for the period 01/04/19 to 05/12/19 there were 8,747 crimes recorded in Charnwood, this is equal to a rate of 48.8 crimes per 1000 population using population figure of 179,389 (using IQuanta mid 2016 estimates). On a quarterly basis the Partnership measures its performance against IQuanta's Most Similar Family Groups of Community Safety Partnerships and for 'All Crime' the Partnership has stayed the same at 8/15 but have seen the Partnership move to 15/15 for 'Burglary – Residential' and considered above average crime rates for the family group.

The table below shows the current performance for Charnwood Community Safety Partnership across all crimes as at the 5th December 2019. This table shows that the Partnership has over the last year seen a reduction in All Crime types currently measured by the Partnership except:

- Theft of Vehicles
- Violence against the person with Injury

Crime Type	Performance to Date	Total Crime as at 5th December 2018	Total Crime as at 5th December 2019
All Crime	-7%	9401	8747
Violence against the person with Injury	+5.3%	636	670
Burglary – Residential	-27.1%	782	570
Burglary – Business and Community	-40.9%	257	152
Theft of Vehicles	+4.2%	239	249
Theft From Vehicles	-18.6%	805	655
Robbery	-14.3%	70	60
Cycle Theft	-33.6%	301	200
Shoplifting	-29.6%	804	566

What will we aim to achieve this coming year?

- A reduction in All Crime
- A reduction in Serious Acquisitive Crime
- A reduction in Shoplifting
- A reduction in Burglary- Business/Community

- A reduction in Violence against the person with Injury

How will we achieve our aims?

- Continuous development of the integrated Neighbourhood Management Plan to tackle persistent crime localities Loughborough Town Centre, Ashby Road Area and Loughborough University (Beat 62) and Bell Foundry People Zone (Beat 65)
- Work with the Loughborough Business Improvement District (BID) to use and develop best practice to tackle Business Crime
- develop working practices with the Violence Reduction Network (VRN) aimed at reducing violent offences
- Increase crime prevention awareness through the media and in local communities and deliver seasonal crime initiatives to address the varying risks throughout the year
- To work to embed the responsibility of reducing re-offending across all agencies for all age groups, including awareness raising of existing services and activities
- Work in partnership with the Business Improvement District to support effective crime prevention schemes and enhance information sharing.
- Reduce opportunities for crime through rolling awareness campaigns (e.g. Stay Safe, Drink Drive etc).

How will we measure success?

- A reduction in All Crime
- A reduction in Serious Acquisitive Crimes recorded
 - Burglary - Residential,
 - Robbery,
 - Theft from Motor Vehicle
 - Theft of Motor Vehicle);
- A reduction in Shoplifting crimes
- A reduction in Burglary- Business/Community
- A reduction in Serious Violent Crime

Priority 2: Proactively tackle all ASB with a focus on reducing alcohol / substance misuse related incidents and street related ASB

Why is this a priority?

The Partnership's approach to tackling anti-social behaviour will largely concentrate on the key principles of anti-social behaviour as defined by the '*Anti-social Behaviour Crime and Policing Act 2014*'. This can be summarised as:

"Behaviour which caused or was likely to cause harassment, alarm or distress to one or more persons not of the same household".

Nationally and locally, anti-social behaviour has a high profile and the Partnership wholly accepts that incidents of anti-social behaviour have a negative impact upon the quality of life of the residents within our communities. There are a number of significant contributing factors that make this a priority, namely:

- Loughborough has a vibrant night time economy
- Loughborough has a large student populous
- Urban areas mixed in with rural locations
- Vulnerable victims living within our communities

In the period 1st April 2019 to 31st December 2019 there have been 3347 complaints of anti-social behaviour, with various hotspot locations identified. Transient noise caused by young people, along with anti-social behaviour connected to houses in multiple occupation continues to be a challenge for the Partnership. Furthermore, tackling alcohol/ substance misuse fuelled anti-social behaviour throughout the borough is critical in promoting safe and stronger communities.

Over the past 24 months, there appears to have been an increase in the number of people sleeping rough, begging and undertaking street related anti-social behaviour in Loughborough. The Partnership, through supportive interventions, will work together to reduce the number of people rough sleeping, begging and causing street related anti-social behaviour within Loughborough Town Centre. Most people that present as rough sleepers and/or partake in begging, street related ASB are vulnerable adults and should be treated as such. Support and diversion will be sought prior to and in conjunction with any enforcement action taken.

What will we aim to achieve this coming year?

- A reduction in street related ASB, through effective use of civil powers – PSPO and Town Centre Civil Injunction.
- Engage closely with the communities to ensure they are confident in reporting incidents of ASB
- Ensure there is effective follow up with victims and that they are better informed of the positive outcomes of interventions taken
- Communicate effectively with communities to highlight the appropriate responses and positive action taken to address reports of ASB, particularly involving young people as both perpetrators and victims

How will we achieve our aims?

- To continue to develop and improve the Loughborough Central Delivery Group Neighbourhood Management Plans for Loughborough Town Centre, Ashby Road Area and Loughborough University (Beat 62).
- To raise awareness of opportunistic crimes within the day time economy and provide effective prevention campaigns.
- Support events, businesses and the Police by providing effective CCTV coverage and monitoring.
- Ensure publication of successful initiatives through effective press liaison.
- Use of available powers to address individuals deemed to be committing Crime and / or ASB / street related ASB
- Review the effectiveness of the Student Street Support Scheme
- The Charnwood JAG will monitor emerging issues and hotspot areas to ensure the intelligent direction of mainstream resources.
- Supporting victims of anti-social behaviour and providing effective case management.
- Focus on tackling anti-social behaviour issues related to young people

How will we measure success?

- Reduction in complaints about Street Related ASB
- Number of legal interventions taken against perpetrators of ASB
- Number of breaches of civil interventions
- The Partnership will monitor the number of incidents recorded (both on Police systems and on Sentinel) and compare the data to the preceding year.
- The JAG will also monitor on a monthly basis
 - the number of non-legal interventions taken against young perpetrators
 - the number of breaches of non-legal youth interventions

Theme 2

Priority 3: Prevent violence and exploitation whilst supporting victims: including criminal exploitation, serious violence, domestic / sexual violence, abuse, modern slavery and human trafficking

Why is this priority?

Vulnerable, high risk and repeat victims of crime and anti-social behaviour present the highest levels of threat and harm for the Partnership. Protecting adults/youths at risk of criminal exploitation has been identified as a priority in the 2019/20 PSA, which has led to the continued development of the Youth JAG Sub Group and the Adults at Risk Sub Group.

Historically Domestic Abuse has been an under-reported crime and organisations have found it difficult to measure the true extent of domestic abuse within Charnwood. An increase of both Domestic Abuse and Hate Crime is seen as a positive indicator of a community's confidence in the statutory services, which is in keeping with the CSP's vision. By encouraging victims to report incidents, the Partnership will be in an informed position and be more effective in supporting victims and developing further services.

The Partnership has seen an increase in Domestic Related Violent Crime with Injury of +3%, with no hotspot locations identified.

Modern slavery is the recruitment, movement, harbouring or receiving of children, women or men through the use of force, coercion, abuse of vulnerability, deception or other means for the purpose of exploitation. The four broad categories are below – in each case the victim may or may not have been moved (trafficked), either from another country, or within the UK, in order to be exploited.

- Labour exploitation - People in forced labour generally work long hours for no or very low pay, and usually in poor working conditions. If from overseas, they are often lured into the 'employment' by the promise of a genuine job and a better life, but when they arrive the situation is nothing like what was promised. They can't leave because they have often built up heavy debts to their 'employer' – see 'Debt bondage' below. Forced labour accounts for around 30% of all modern slavery in Britain.
- Domestic servitude - Domestic servitude typically involves victims working in a private family home where they are ill-treated, humiliated, subjected to unbearable conditions or working hours or made to work for little or no pay. The victim could be used in this way by their own family members or partner. Again, it is very difficult for them to leave, for example because of threats, the perpetrator holding their passport, or using a position of power over the victim.
- Sexual exploitation - Victims are coerced into sex work or sexually abusive situations. This includes child sexual exploitation. Victims may be brought to the UK on the promise of legitimate employment or moved around the UK to be sexually exploited. Victims are typically female but can also be male.

- Criminal exploitation - Criminal exploitation is the exploitation of a person to commit a crime for someone else's gain. For example, victims could be coerced into shoplifting, pick-pocketing, entering into a sham marriage, benefit fraud, begging or drug cultivation such as cannabis farming. A growing phenomenon is the use of children and young people to transport drugs and money between cities and rural areas on behalf of crime gangs, known as county lines. Police estimate there may be as many as 1,000 county lines operating across the UK.

Human trafficking involves recruitment, harbouring or transporting people into a situation of exploitation through the use of violence, deception or coercion and forced to work against their will. In other words, trafficking is a process of enslaving people, coercing them into a situation with no way out, and exploiting them. People can be trafficked for many different forms of exploitation such as forced prostitution, forced labour, forced begging, forced criminality, domestic servitude, forced marriage, and forced organ removal.

The Partnership has identified within the Partnership Strategic Assessment that young people are also vulnerable to being exploited by adults within our communities and this includes: Drug exploitation (County Lines) and Child Sexual Exploitation (CSE). Agencies across the Borough and County are working together to protect these vulnerable young people and prosecute the perpetrators, hence the requirement for the CSP to demonstrate positive action in addressing the issue.

The Partnership has identified that there was an increase in Vulnerable Adults being referred to the JAG and Young People believed to be involved in County Lines and at risk of exploitation. Due to the issues identified the partnership has set up the following sub groups

- Adults at Risk Sub Group
- Young People JAG Sub Group

What will we aim to achieve this coming year?

- To increase the reporting of Domestic Abuse offences and Sexual Abuse
- To raise awareness of Domestic Abuse, Sexual Abuse and the support services available in the Borough
- To identify of adults/youths at risk of exploitation and put in place appropriate referrals to support service
- To raise awareness of Modern slavery and Human Trafficking.
- To provided diversionary projects that target young people at risk of becoming drawn into Crime and ASB.
- To continue the development of the Adults at Risk Sub group and Youth JAG Sub Group
- To identify all high-risk victims of Crime and ASB and to refer them to the Charnwood JAG for effective case management
- We aim to ensure that front line staff are sufficiently knowledgeable about the subject to ensure appropriate levels of support and referral

How will we achieve our aims?

- Two awareness Domestic Abuse initiatives will be undertaken in 2019/20 to highlight the local Domestic Abuse services that are available to victims and their families.
- Review and respond to any learning outcomes from any Leicestershire Domestic Homicide Reviews.
- Prevention – examine ways to change attitudes, and ensure that information about domestic abuse is widely available
- Improve information sharing and ensure a robust audit trail for information relating to the vulnerability of young people.
- To provide diversionary projects that target young people at risk of becoming drawn into Crime and ASB.
- Ensure appropriate referrals are made for support to children and young people, through Charnwood JAG
- Improve information sharing and ensure a robust audit trail for information relating to the vulnerability of young people.
- To continue the development of the Joint Action Group, Adults at Risk Sub Group and the Youth Joint Action Group to enable early identification of Adults and Young People at risk of criminal exploitation, particularly cases linked to County Lines and locality-based crime groups

How will we measure success?

- Number of Violence with Injury crimes
- Number of Domestic Violence with Injury crimes
- Number of Youth Related High Risk Cases referred to the Youth Joint Action Group
- Number of Adult Related High-Risk Cases referred to the Joint Action Group

Priority 4: Prevent people being drawn into extremism and take positive action in respect of hate crime.

Why is this priority?

The Prevent Strategy is part of the Government's counter-terrorism strategy, 'Contest'. It aims to stop people becoming extremists. It is important that the Partnership is proactive in addressing issues that could threaten community cohesion and that partner agencies work collaboratively to demonstrate that hate crime and extremist actions will not be tolerated. Whilst individual incidents of anti-social behaviour (ASB) may be considered minor offences, persistent ASB can have a very detrimental effect on individuals and families that are its victims and neighbourhoods as a whole.

From 1st April 2019 to the 31st December 2019 there were 173 hate crimes, which represents an increase of 35 (25.4%) more offences recorded, these include racial, religious, homophobic, transphobic, age, disability and gender incidents.

Charnwood has areas with significantly higher levels of hate related incidents than elsewhere in the county and an increase in reporting is viewed as a positive statement in terms of community confidence.

What will we aim to achieve this coming year?

- Respond to the ideological challenge of terrorism and the threat we face from those who promote it
- Prevent people from being drawn into terrorism and ensure they are given appropriate advice and support
- Work with sectors and institutions where there are risks of radicalisation that we need to address.
- To promote the work of the Hate Incident & Prevent Group, reporting processes and the support available to victims through events and local media.
- To take positive action in respect of all hate incidents/crimes.

How will we achieve our aims?

- Ensure publicly-owned venues and resources do not provide a platform for extremists
- To ensure that all vulnerable young people and adults who might be susceptible to or are already engaged in any form of extremism are referred through to Channel via the Charnwood JAG
- To monitor extremism at local, national and international levels
- By complying with the statutory duties on Local Authorities to Prevent and address all forms of extremism, emanating from the Counter-Terrorism and Security Bill
- To ensure that all relevant staff understand the Prevent Strategy and are equipped to respond to concerns
- By holding at least 3 Hate Awareness events throughout the year, promoting discussion and increasing awareness with members of the public.
- Deliver presentations to Schools, in hotspot locations for Hate Crime, as well as deliver training for Hate Incident reporting centre staff.

How will we measure success?

- The number of staff that understand the Prevent Strategy and are equipped to respond to concerns
- Number of Channel referrals made
- The Community Safety Partnership will monitor the number of Hate crimes, as recorded by Leicestershire Police, on a quarterly basis.

Theme 3

Priority 5: Build stronger and cohesive communities with a focus on increasing community confidence

Why is this priority?

The overall trend of 'All Crime' is decreasing with a -7 % decrease as at 5th December 2019 and ASB has seen a reduction of -16.7% as at the 31st December 2019. In a survey for Loughborough Town Centre carried out in 2018 the following was reported

- 61% felt 'safe' or 'very safe' in Loughborough during the day
- 26% felt 'safe' or 'very safe' in Loughborough during the night
- 47% stated drugs was a 'major issue'
- 49% stated begging was a 'major issue'

Therefore, people's perception of becoming a victim of crime is greater than the actual reality of being a victim of crime. However, the Leicestershire Insight Survey, which comprises of 1,600 telephone interviews throughout the year reported the following

- 87% felt safe in their local area after dark - this has reduced in the last few months
- 80% agreed that ASB has got better or stayed the same – this has increased in the last few months

The Partnership is committed to improving residents' perceptions of them becoming victims of crime, by providing positive new stories and raising awareness around crime prevention.

What will we aim to achieve this coming year?

- Encourage people to take reasonable precautions to protect themselves, their neighbours and their property.
- Update the website on a regular basis.
- Increase our use of social media as a vehicle to communicate crime reduction messages.

How will we achieve our aims?

- Promote good news stories, crime reduction figures and messages of reassurance through a variety of media channels
- Support a process of communicating with neighbourhoods
- Inform the community of the actual levels of crime and ASB
- Engage with residents and local representatives, particularly in our priority neighbourhoods, to understand local concerns and seek feasible solutions.

How will we measure success?

- By aiming to achieve a 90% of people stating that felt safe in their local area after dark (Leicestershire Insight Survey)
- By aiming to achieve a 82% of people stating that ASB got better or stayed the same (Leicestershire Insight Survey)

Glossary

ASB	Anti-Social Behaviour
ABC	Acceptable Behaviour Contracts
ASBI	Anti-Social Behaviour Injunction
BCS	British Crime Survey
CBO	Criminal Behaviour Orders
CSP	Community Safety Partnership
DV / DA	Domestic Violence / Domestic Abuse
IDVA	Independent Domestic Violence Advisor
IOM	Integrated Offender Management
IQuanta	The IQuanta website provides a large repository of analyses on current policing and community safety in England and Wales.
JAG	Joint Action Group
LSP	Local Strategic Partnership (Charnwood Together)
MAPPOM	Multi-Agency Prolific & Priority Offender Management – Leicestershire's programme for managing and reducing offending of PPOs
MARAC	Multi-Agency Risk Assessment Conference
NIM	National Intelligence Model
NPA	Neighbourhood Policing Area
PCC	Police and Crime Commissioner
PCP	Police and Crime Panel
PPO	Prolific & Priority Offenders – The small proportion of offenders who cause a disproportionately large amount of crime and disorder in local communities
SCS	Sustainable Communities Strategy (The strategy of the LSP to improve the quality of life for communities)

NEIGHBOURHOODS AND COMMUNITY WELLBEING SCRUTINY COMMITTEE

10TH MARCH 2020

Report of the Head of Neighbourhood Services

Lead Member: Councillor Deborah Taylor

ITEM 09 CHILDREN AND FAMILY WELLBEING SERVICE UPDATE

Purpose of Report

To scrutinise how the new Children and Family Wellbeing service model provided by Leicestershire County Council impacts Charnwood Borough Council and how officers work with the service.

Recommendation

That the Committee notes the report.

Reason

To allow the Committee to understand the terms of the relationship and whether further scrutiny is required.

Report Implications

The following implications have been identified for this report.

Financial Implications

There are no financial implications associated with this report.

Risk Management

There are no risks directly associated with this report.

Background Papers:

Cabinet Report 30th August 2012 – Troubled Families: A Model for Charnwood Min 39

Policy Scrutiny Group 23rd April 2013 - Supporting Leicestershire Families Programme: A Model for Charnwood Min 44

Policy Scrutiny Group 19th November 2013 - Supporting Leicestershire Families Programme Update Min 33

Cabinet Report 22nd October 2015 – Supporting Leicestershire Families Min 58

Performance Scrutiny Panel 16th February 2016 -
Supporting Leicestershire Families Min 44

Performance Scrutiny Panel 14th February 2017 –
Supporting Leicestershire Families Min 44

Performance Scrutiny Panel 14th February 2018 –
Supporting Leicestershire Families Min 45

Performance Scrutiny Panel 19th February 2019 –
Supporting Leicestershire Families Min 49

Appendix A:

Services Provided

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Part B

Background

1. The National Troubled Families programme was introduced in 2012 with the aim of 'turning around' the lives of 120,000 families with multiple and complex needs in England.
2. The County Council's Cabinet agreed a report on "Implementing the new services for Troubled Families" in June 2012. Leicestershire's response was the creation of a partnership approach to deliver a programme of intensive family support to families with complex and multiple issues who placed demands on the resources of public sector services. From the outset of the programme Leicestershire chose to work with a much broader range of families beyond the prescribed national Payment By Results (PBR) criteria. The Leicestershire model was known as Supporting Leicestershire Families (SLF).
3. Phase 2 of the Troubled Families Programme was due to end in March 2020; however, an extension has been announced until 2021.
4. Principles underpinning the model included the aim to move families closer to independence from public services, a move towards early / earlier intervention and cultural change across the public and voluntary sector about the way services were delivered.
5. Charnwood Borough Council's Cabinet agreed to support and contribute financial and 'in kind' resources including office accommodation and management support to the Supporting Leicestershire Families Programme over three financial years at its meeting on 30th August 2012. This was reaffirmed on 22nd October 2015, when Cabinet approved continued direct financial revenue contribution of £30,000 in each of the financial years 2016/17, 2017/18 and 2018/19. Cabinet also approved the continued 'in kind contribution', comprising of management support to the programme, office accommodation and car parking.
6. The Borough Council's Policy Scrutiny Group and Performance Panel have had opportunities to consider the performance of the Programme and receive regular updates, with the last update being provided on the 19th February 2019.
7. Since 2013 the Charnwood SLF team, which included, 18 staff (1 Locality Manager, 3 Team Leaders and 14 Intensive Family Support Workers) have been accommodated within the Council's Southfields Office and provided with 18 desks and car parking passes as part of the Council's 'in kind' support. The Programme is integrated within the Neighbourhoods and Community Wellbeing Directorate, within the Neighbourhood Services Team.
8. The Supporting Leicestershire Families Programme in its existing guise came to an end on 31st March 2019 with the implementation of the Leicestershire County Council Early Help Review.
9. The Borough Councils financial contribution towards the programme ended on the 31st March 2019. The 'in kind' support of desks and car parking passes has

been approved at Senior Leadership Team to continue as a contribution towards the continued partnership working with the new Children and Family Wellbeing Service (C&WFS).

Children and Family Wellbeing Service

10. C&WFS became operational from 1st April 2019, amalgamating four early help services. These were :
 - Children's Centres
 - Supporting Leicestershire Families
 - Youth Offending Service
 - Information and Assessment Service
11. C&WFS provides services which may be offered at any point in a child or young person's life, where the child is experiencing some difficulties which cannot be supported by universal services, such as community based services, schools or GP alone.
12. All referrals into C&WFS are first taken by social workers in the First Response Children's Duty team. This is a one front door system enabling an opportunity for social care to check that children are safe before triaging the case to appropriate services including C&WFS.
13. Professionals can access the C&WFS by completing an online multi agency referral form (MARF) for which, consent should be sought from the families being referred. Families can self-refer using a request for services form available online. <https://resources.leicestershire.gov.uk/education-and-children/child-protection-and-safeguarding/multi-agency-referral-form-for-early-help-and-social-care-services-marf>
14. The services provided includes :
 - Standard Family Support 0 – 19
 - Enhanced Family Support 0 – 19
 - Youth Work
 - Youth Justice Prevention
 - Youth Justice
 - Youth people group work

Further information about these services can be found at Appendix A.

Children and Family Wellbeing Centres

15. The restructured workforce was deployed into new roles and the purpose of buildings such as children's centres and youth centres changed from serving specific age ranges to become children and family wellbeing centres serving children of all ages and their parents.

16. Following public consultation, four Charnwood children's centres were closed, these were Cobden, Mountsorrel, Anstey and Shepshed. Loughborough West, Shelthorpe and Thurmaston children's centres are re-purposed as children and family wellbeing centres as is the former youth centre, Mountfields Lodge.
17. The children and family wellbeing centres continue to provide a range of services in line with the healthy child programme, hosting health clinics, parenting support and child development assessments.
18. Despite all being very different, the centres each provide a space for multi-agency use for meetings, a space for services to be offered for 0-19 year olds in addition to a place to hold family network meetings at which families will be encouraged and supported to consider their networks, increasing their capacity to become further resilient to succeed with sustained change.
19. C&FWS continue to work from the children and family wellbeing centres and the Borough Council offices.
20. Locality C&FWS teams now comprise of multiple front-line roles including:

Previous Role	New Role
Locality Manager / Childrens Centre Coordinator	Team and Partnership Managers x3 , youth ,crime prevention, whole family work
Team Leader	Team Leader with specialism in either youth and youth crime prevention work or whole family work
Intensive Family Support Worker	Key Worker
YOS Worker	Qualified Youth Justice Worker
0-5 Children Centre Worker	0-19 Family Wellbeing Workers
Brief Intervention Worker	0-19 Family Welbeing Workers
Youth Support Worker	Youth Support Worker and Youth Offending Prevention Worker
N/A	Psychological Wellbeing Practitioner
	SEND support worker

21. Across Charnwood, 13 Keyworkers provide a similar service to that which SLF provided prior to April 2019. There are 14 Family Wellbeing Workers responsible for shorter term casework . The target for completion of the short-term work is 3 months however there is often a level of flexibility and 'short term' case work can be delivered over a longer period.
22. All casework-based staff facilitate, group work and one-off sessions with families.

23. Youth workers are now more closely aligned with Youth Offending Workers. Qualified YOS, Youth workers are allocated to deliver one to one casework with young people at risk of entering the justice system. Unqualified workers engage in one to one and group work with young people 11-19 that require intervention but do not meet the thresholds of qualified YOS workers.
24. Both the Youth and qualified YOS Youth workers are managed by the Youth Team Leader.

Children & Families Wellbeing Service Interaction / Joint Working with Charnwood Borough Council

25. Within Charnwood the C&FWS continues to contribute to the following priorities within the Councils current Corporate Plan including;
 - Keep our residents safe through implementing a new community safety plan, combatting anti-social behaviour and investing in emergency planning, food safety and safeguarding
 - Encourage healthy lifestyles for all our residents through physical activity programmes and the provision of sports facilities and green spaces
 - Put customers at the heart of everything we do and provide strong community leadership
 - Continuously look for ways to deliver services more efficiently
 - Listen to and communicate with our residents and act on their concerns
26. The Borough Council have taken a key leadership role across the programme working to ensure that services at a locality level are dealing with families holistically and taking a preventative approach to issues.
27. A number of benefits arising from the C&FWS Teams being co-located have been identified. Joined up work between C&FWS and Housing Needs, Landlord Services, Private Sector Housing, Children and Young People's Team, Community Safety, Neighbourhoods and Communities, Revenues and Benefits, Street Management and Sport and Active Recreation has been facilitated has led to swift action in relation to rent arrears, enforcement action around evictions, ASB and environmental health issues. Joint initiatives such as training and information sharing have been undertaken which has increased awareness of Council services and enabled access to additional support for some of the Council's most time consuming and in need customers.
28. The co-location of the C&FWS enables officers to engage in daily interactions and enable staff to appropriately access information from the borough council, Police and the Department for Work and Pensions and enables C&FWS managers to share information about specific cases, where appropriate. This enables more informal discussions to take place and for staff to work together to achieve the best outcomes for children and families. It enables staff to discuss families and decide which are the most appropriate services for them to access to receive the support they need and the right referral mechanism.

29. Regular catch up meetings take place between the locality C&FWS management team and the Head of Neighbourhood Services and the Children, Families and Partnerships Manager to ensure local join up and delivery.

Community Safety / ASB / Community Safety Partnership (CSP)

30. The Council's Community Safety, ASB teams and the Charnwood CSP continue to work proactively with C&FWS to address issues with youth ASB and criminality and ensure that families / young people are accessing appropriate support.
31. Through the Charnwood CSP Joint Action Group (JAG) and sub-groups, such as the Youth JAG all partners, including C&FWS are able to work together to ensure a joined up approach to dealing with and tackling local issues. C&FWS managers and Key Workers regularly share information and work together with local partners within and outside of these meetings.
32. The Youth JAG is now well embedded, having been implemented as part of the CSP delivery structures in September 2018. The Youth JAG is the local forum for multi-agency partners to come together to discuss high risk young offenders. C&FWS are an active partner and enables all of the youth cohort to be jointly risk assessed in terms of their risk of re-offending, Risk of Harm to Self and Risk of Harm to others. The Charnwood Model is based upon effective 'Contextualised Safeguarding', with detailed analysis into the youth and the following contextualised settings:
- Family
 - Education
 - Peer associations
 - Neighbourhood

This approach enables all partners to come up with a joint strategy and action plan.

33. A senior C&FWS Manager also attends the quarterly Charnwood Community Safety Partnership Meetings.
34. The CSP, the Violence Reduction Network (VRN) and the C&FWS locality team are collaborating to deliver a youth violence / support to children and families event on 9th March 2020. This networking event is aimed at reducing youth offending and specifically youth violence here in Charnwood. The focus of the event will be raising the profile of the Charnwood contextualised model amongst schools and alternative education providers within the Borough. In addition it will enable the C&FWS to raise the profile and educate organisations about what support and help is available and how to make referrals.
35. **Knife Crime prevention project** - 7 week programme in partnership with Fusion, Leicestershire Police, the C&FWS Youth Offending Service (YOS) and LRS Sport. This programme worked with young people aged 14 -18 years old that were at risk of committing or being involved in knife crime. A total of 18 young people were referred onto the course that looked at views and opinions,

local issues, law and sentencing, personal safety, impact of knives/weapons and individual safety plans. In addition, young people were offered the opportunity to access the Council's leisure centres and programmes alongside their Integrated Rehab and Intensive support worker (IRIS). Participants were offered 2 months free gym membership.

12 individuals successfully completed the programme. All attendees felt they had significantly increased their knowledge on knife crime and the consequences. Partners are looking to roll out the project and simplify the referral route so other key agencies can refer into the service including; C&FWS, JAGs, schools, NHS, VCS, and Probation Service.

Sport and Active Recreation Team (Active Charnwood)

36. **Active Families** - The team are delivering the Active Families programme, which is a 3-year funded Sport England project in partnership with LCC C&FWS, District/Borough Councils, Leicestershire Home-Start Partnership and Leicestershire and Rutland Sport. The project enables inactive families engaged with the C&FWS to develop a lifelong commitment to physical activity. Intensive Peer Mentoring is offered by volunteers via county Home-Start schemes, coupled with tailored, affordable, fun family activities facilitated by the Borough Council's Sport and Physical Activity Development Officer. The project aims to stimulate whole family enthusiasm and enjoyment of free / low cost physical activity opportunities helping families meet the Chief Medical Officer physical activity guidelines. The project is in its second year of delivery (1st year for Charnwood) to date, and a number of families have been referred onto the Charnwood programme.
37. **BAME Group** - In partnership with the C&FWS, the team are working closely with parents and children who attend the group which is a local Loughborough based BAME community group specifically for women and their children experiencing social isolation, low self-esteem, mental health issues and possible domestic abuse. Residents are encouraged to attend informal and social recreational activities that include; badminton, squash, yoga and multi sports sessions at Loughborough Leisure Centre. Over the last 12 months a total of six families have accessed these sessions. Members of the group are now accessing Loughborough Leisure Centre on a weekly basis. Partners can demonstrate a wide range of positive outcomes for individuals involved in the group including health improvements such as improved fitness levels and mental wellbeing, increased self-esteem / confidence and reduced social isolation.
38. **Get Active project** - is a 12 month sport and physical activity commissioning funded programme that aims to provide community recreational opportunities to year 9/10 inactive students in Charnwood. In partnership with Fusion, Charnwood School Sport and Physical Activity Network (SSPAN) and C&FWS the students are given the opportunity to access a six-week taster activity programme at Loughborough Leisure Centre, activities including Balance, Spin, Junior Boot Camp and Boxercise. Upon completion of the course students receive 10 free visits as part of the Fusion Lifestyle Youth Card. To date 46 students have attended this programme.

39. **Hitz project** - aims to encourage more people aged 14 to 25 living in priority neighborhoods to take up sport and complete at least 30 mins of exercise a week. Project is now working collaboratively with a number of key agencies including C&FWS, Leicester City in the Community, Go Getta, Fusion, LRS Sport, Police, Community Safety team and Leicestershire Cricket Board to deliver targeted youth interventions, working specifically within priority neighbourhoods developing the community Kickz projects. Sessions include three Premier League Kicks Multi sports activities at Charnwood College, Limehurst School, and Loughborough Leisure Centre Futsal Club. Since April 2019 126 individuals have accessed these sessions and to continue to participate in the weekly sessions. Feedback from young people and partners over the last 12 months of the project demonstrate positive impacts including improved confidence/self-esteem and employability skills, health improvements (such as improved fitness levels and mental wellbeing), and wider social and community impacts (such as reduced anti-social behaviour).

Fusion

40. **C&FWS Family Access project** - have continued the relationship previously in place with SLF and CBC enabling the referral of families to use the council's three Leisure centres to access positive activities. Families are given access to use the centres and pay 50p per activity, this includes gym, swimming etc plus swimming lessons. Between April and December 2019 there were 389 visits.
41. **Youth Card** - The Fusion Youth card is an introductory free leisure pass card that aims to encourage young inactive individuals to participate in positive sport and physical activities and providing access to the Council's leisure centre facilities. In partnership with the Active Charnwood team, C&FWS, Charnwood School Sport and Physical Activity Networks (SSPANs), local youth practitioners such as GO Getta and Youth Offending Service (YOS) and alternative education providers, young people are referred onto a tailored / adapted youth sport / physical activity programme at one of the three leisure centres. Individuals are issued with a youth card for 3 months and can access activities free of charge. Activities include; spin, boxercise, gym induction and body balance classes. After 3-months participants are encouraged to use the facilities and access other local opportunities. Over the last 12 months a total of 25 individual young people have accessed this offer.

Neighbourhood Services

42. C&FWS support community events with a range of local partners, in collaboration with Neighbourhood Development Officers. The events C&FWS have supported have included a community fun day in Shelthorpe that has taken place annually for the past 2 years and pop-up events in priority neighbourhoods aimed at increasing community confidence in services, to encourage greater community cohesion and to increase reporting of issues such as hate crime.

Governance of the CFWS

43. The governance of the C&FWS Programme has evolved over time, reflecting national and local developments. In Leicestershire, governance for the

programme lies with the Early Help Partnership Group. Members include representatives of all District / Borough Councils across Leicestershire and representation from Police, Health and other services relevant to the delivery of early help prevention Service Users. The Borough Council play an active part in this.

44. Local governance, until recently has been provided by the multi-agency Think Family Partnership, the locality partnership group that steered strategy and action for 0-19 year olds and their families. Previously reports on both the childrens centre programme and the SLF service have been presented to this Partnership. In partnership with the new C&FWS this has been reviewed and it has been decided that with the change in structure of the service, it is more appropriate to present the relevant aspects to the Health & Wellbeing Partnership and the Community Safety Partnership as there is significant overlap with these agendas.

2021 – What Next?

45. Over the next year the Borough Council will seek to further cement positive working relationships with C&FWS and maintain a positive environment where information is appropriately shared and services work together.
46. We will proactively identify opportunities to collaborate and work together towards shared goals.
47. After a turbulent year following the C&FWS and Social Care restructure we are now looking forward to a period of greater stability and for the arrangements for keeping children and families safe in Charnwood, becoming more settled and well established with lower staff turnover and a positively evolving early help offer.

Services Provided

Standard Family Support 0-19

Offering time limited support, to children young people and families experiencing a range of issues which impact on family functioning and achieving good outcomes i.e thematic workshops on issues such as tenancy management, debt and financial management and healthy lifestyles. In addition there is a case work offer supporting families in their home to support them to develop their own support networks to enable sustainable change

Evidence based group work programmes including accredited parenting programmes and domestic abuse programmes are also provided.

SEND family support helps families access information, advice and resources which will help build and maintain their resilience. They offer support for families who are eligible to access 'short breaks' via an assessment.

Psychological Wellbeing Practitioners offer brief CBT based support provided for children aged 8-18 with low to medium common mental health difficulties who are not receiving a service nor able to access CAMHS i.e low mood, generalised anxiety/panic, slepp issues and some compulsive disorders.

Enhanced Family Support 0-19

Enhanced support is an intensive offer which can be delivered in family homes, communities and schools, and may be in place for up to 12 months. Key Workers, operate alongside families to understand their needs through early help assessment, plan, intervention and review, together with the family and other partner agencies to achieve good outcomes.

Supporting families with children 0-2

The service seeks to deliver a targeted offer to improve outcomes for young children and families, with a focus on engaging with the most disadvantaged families as early as possible in order to reduce inequalities in child development, school readiness and future aspiration. The programme aims to improve parenting skills, parenting ambition, child and family health, emotional health and wellbeing.

Latest reaseach shows that there is a window of opportunity in a baby's first 1001 days (conception to a childs second birthday). Planning for the 0-2 pathways is based on this to ensure high quality outcomes are achieved. Planning is carried out in partnership with key agencies and services such as health and early learning and childcare. The model focuses on fostering emotional well-being and secure relationships with care givers that will support children' s learning and emotional resilience and contribute to reductions in maltreatment <https://medium.com/children-s-centre/childrens-centre-0-2-pathway-in-leicestershire-bfa18289994f>

Youth Work

Standard youth offer: Time limited one-to-one support for young people which is typically for 12 sessions and may be complemented with group work.

Enhanced youth offer: For young people who have more complicated needs and are likely to require support for up to six months. This may also be complemented with other interventions such as groupwork.

Youth Justice Prevention

Youth Workers – Crime Prevention, will work with children who are on the cusp of offending or have entered the criminal justice system through an out of court disposal or a community sentence, where appropriate.

Youth Justice

YOS Officers work on a one to one basis with children who have received an out of court disposal, a community or custodial sentence and some high-risk prevention children through the locality focused structure.

The team includes prevention, pre-court and post-court workers, qualified youth offending staff, probation officers, police officers and several specialist staff including CAMHS, accommodation, Prospects, substance misuse, housing and education workers.

Youth Justice also includes other initiatives such as:

IMPACT Project, which is a team focused on street-based work in anti-social behaviour hot spot areas

Restorative Justice Project which has several reparation workers and a victim worker

Health Pathfinder Project for early intervention

Community engagement and ASB work. Practice and Performance Officer

The Bail Support Service and Integrated Resettlement and Intensive Support Project are also located in the locality operational teams.

Young People Group Work

Feeling Safe – a group for age 8+ who have experienced/witnessed domestic abuse

Bounce Back – a group to promote emotional health and wellbeing

Knowing the Risk – a group for children age 8+ who are involved in risk taking activities/negative peer associations

SEND Group – a youth group for young people with special educational needs and disabilities

Young Carers Group – a group for children and young people who have caring responsibilities for family members

SENDIAS

The local authority SENDIAS service takes referrals directly from families and is based within C&FWS. This service provides independent advice and support to families and young people experiencing difficulties with education.